



To help ensure the safety, security, comfort, and convenience of those who use our services, the King County Council passed an ordinance to regulate conduct on Metro Transit property. In simple terms, it's best described

as the way to **"ride right."** When you ride right, you treat others as you would like to be treated. You show respect for your fellow passengers, transit employees and the transit vehicles and facilities you use.

Everyone benefits when you ride right. Transit passengers enjoy a safe, secure, comfortable and inviting atmosphere, and the overall efficiency of the transportation system improves.

Specifically, the Code of Conduct applies to activities that occur in or on:

- Metro transit buses and vehicles
- Transit centers
- Park & Ride lots
- Bus shelters
- Streetcar platforms
- Tunnel facilities
- Other passenger facilities

It only takes one person to ruin a good experience on Metro. That's why we take our Code of Conduct very seriously. The rules listed are enforceable by law. Those in violation may be asked to leave the vehicle or facility immediately. In addition, Metro Police and local law enforcement agencies can cite those in violation of this code.

CIVIL PENALTIES

Infractions can result in a citation and fine up to \$450 (per KCC 28.96.010 and RCWs 35.58.580 and 7.80.060)

1. Allowing any animal to occupy a seat on transit property, to run at large without a leash, to unreasonably disturb others, or obstruct flow of passenger or bus traffic. An animal may occupy a passenger's lap while in a transit vehicle or facility.
2. Allowing his or her animal to leave waste on transit property.
3. Roller-skating, roller-blading or skate-boarding.
4. Riding a bicycle, motorcycle or other vehicle except for the purpose of entering or leaving passenger facilities on roadways designed for that use. In tunnel facilities, bicycles must be walked at all times and may not be transported on escalators (excludes police and authorized county employees).
5. Eating or drinking, with the following exceptions. Consuming food and drinking nonalcoholic beverages is permitted on the mezzanine and exterior plaza levels of tunnel stations and the exterior areas of other passenger facilities. Also, drinking nonalcoholic beverages from a container designed to prevent spillage is permitted on transit property and on the bus.
6. Bringing onto a transit passenger vehicle any package or other object which blocks an aisle or stairway or occupies a seat if to do so would, in the operator's sole discretion, cause a danger to, or displace, passengers or expected passengers.
7. Operating, stopping, standing or parking a vehicle in any roadway or location restricted for use only by transit vehicles or otherwise restricted.
8. Engaging in public communications activities or commercial activities except as authorized under King County Code 28.96.020 through 28.96.210.
9. Riding transit vehicles or using benches, floors, or other areas in the transit tunnel and other passenger facilities for the exclusive purpose of sleeping rather than for their intended transportation-related purposes.
10. Camping in or on transit property; storing personal property on benches, floors or other areas of transit property.
11. Entering or crossing the transit tunnel roadway or transit vehicle roadways in and about other passenger facilities, except in marked crosswalks or at the direction of county or public safety personnel.
12. Extending an object or a portion of one's body through the door or window of a transit vehicle while it is in motion.
13. Hanging or swinging on bars or stanchions, with feet off the floor, inside a transit vehicle or other transit property; hanging onto or otherwise attaching oneself at any time to the exterior of a transit vehicle or other transit property.
14. Engaging in any sport or recreational activities on transit property.
15. Parking a vehicle in an approved parking area on transit property for more than seventy-two consecutive hours.
16. Using a transit facility for residential or commercial parking purposes.
17. Performing any non-emergency repairs or cleaning of a vehicle parked on transit property.
18. Conducting driver training on transit property.
19. No person shall open or consume alcohol in a public place, such as Metro Transit property - per RCW 66.44.100, \$103.
20. Failure to pay required fare, display proof of payment, or provide identification information upon request of any Fare Enforcement Officer or Law Enforcement Officer.

Ride Right.

Metro's **Code of Conduct** was developed to protect you and those you ride with. Adherence to this code is mandatory and enforceable by law. Violators can be prosecuted and/or fined accordingly. Here are some **"ride right"** guidelines that summarize the code.

- Pay the right fare
- Respect other passengers' privacy
- Do not cause safety problems
- Use headphones
- No eating, smoking or littering
- No alcoholic beverages
- Do not harass the driver or other riders
- Do not lie down on the seats
- Respect transit property
- Use Metro services and facilities for transportation purposes only

HOW YOU CAN HELP

- Report any safety or security problems on the bus to the driver. See **"Role of the Bus Driver"** on the back panel of this brochure for more information on the decision-making process that drivers follow when responding to problems.
- If situations prevent you from alerting the driver, and you see a serious crime being committed or a medical emergency, call 9-1-1 to report the problem when it's safe to do so.
- BE PREPARED to give the route number and direction the bus is traveling. The "coach number" also helps identify the bus. Inside the bus, the coach number appears in the right front corner, opposite the driver. Outside the bus, it appears on the outer bus corners. It is a three or four-digit number.

We appreciate your help in abiding by these rules, and thank you for doing your part to **"ride right."**

To help ensure the safety...

CRIMINAL PENALTIES

Misdemeanors can result in a citation and fine up to \$1,000, and/or arrest and imprisonment in jail facility for not more than ninety (90) days. (per KCC 28.96.010, RCW 9.91.025 and 66.44.250)

1. Smoking or carrying a lighted or smoldering pipe, cigar or cigarette while in a transit vehicle or on the platform or mezzanine areas of the tunnel.
2. Discarding litter other than in designated receptacles.
3. Playing a radio, tape recorder, audible game device or any other sound producing equipment, except when the equipment is connected to earphones that limit the sound to the individual listener. However, the use of communication devices by county employees, county contractors or public safety officers in the line of duty is permitted, as is the use of private communication devices used to summon, notify or communicate with other individuals ("pagers," "portable telephones.")
4. Spitting, expectorating, urinating or defecating except in restroom facilities.
5. Carrying flammable liquids, flammable or non-flammable explosives, acid or any other article or material of a type or in a manner that is likely to cause harm to others. However, cigarette, cigar or pipe lighters, firearms, weapons, and ammunition may be carried if in a form or manner that is not otherwise prohibited by law or ordinance.
6. Intentionally obstructing or impeding the flow of transit vehicle or passenger movement, hindering or preventing access to transit property, causing unreasonable delays in boarding or deboarding, reclining or occupying more than one seat, or in any way interfering with the provision or use of transit services.
7. Unreasonably disturbing others by engaging in loud, raucous, unruly, harmful, abusive or harassing behavior.
8. Defacing, destroying or otherwise vandalizing transit property or any signs, notices or advertisements on transit property.
9. Drinking an alcoholic beverage or possessing an open container on a bus. However, possessing and drinking an alcoholic beverage is not prohibited in the tunnel facilities if authorized as part of a scheduled special event for which all required permits have been obtained and when said facilities are not in use for transit purposes.
10. Entering nonpublic areas, including but not limited to tunnel staging areas and equipment rooms, except when authorized by the director or when instructed to by county or public safety personnel.
11. Dumping any materials whatsoever on transit property, including but not limited to chemicals and automotive fluids.
12. Throwing an object at transit vehicle, at a transit facility, or at any person at a transit facility with intent to do harm.
13. Failing to present a valid, unexpired pass, transfer or ticket or otherwise failing to pay the appropriate fare as required under county ordinance.
14. Possessing an unissued transfer or tendering an unissued transfer as proof of fare payment.
15. Falsely representing oneself as eligible for a special or reduced fare or obtaining any permit or pass related to the transit system by making a false representation.
16. Falsely claiming to be a transit operator or other transit employee; or through words, actions and/or the use of clothes, insignia or equipment resembling department-issued uniforms and equipment, creating a false impression that he or she is a transit operator or other transit employee.
17. Bringing onto transit property odors which unreasonably disturb others or interfere with their use of the transit system, whether such odors arise from one's person, clothes, articles, accompanying animal or any other source.
18. Engaging in gambling or any game of chance for the winning of money or anything of value.
19. Discharging a laser-emitting device on a transit vehicle, directing such a device from a transit vehicle toward any other moving vehicle or directing such a device toward any transit operator or passenger.

Notes:

"Transit vehicles" = transit passenger vehicles including buses, paratransit vans and other revenue service vehicles.
"Transit property" = all vehicles and facilities used in the transit system including transit vehicles, tunnel facilities and other passenger facilities.

THE ROLE OF THE BUS DRIVER

The bus driver's primary job is to operate the bus safely. If problems arise on the bus, the bus driver's first priority is to determine if a passenger's safety or security is at stake. The driver will assess the severity of the problem and resources available, and respond accordingly. The bus driver, at his/her discretion, may choose to talk to the passenger, call for assistance, submit a report on the incident at the end of their shift, or take no immediate action. In the case of minor infractions of the code of conduct, Metro's general guideline for the driver would be to continue on the route rather than inconvenience other riders by delaying service.

Enforcement of the code of conduct is handled through a network of professionals that can be called upon by the bus driver, if and when needed. The role of a bus driver is that of a peacekeeper, not an enforcer.

TELEPHONE ASSISTANCE

- Emergency: 9-1-1
- Transit Police: 206-477-0900 (8:00 a.m. - 4:00 p.m.)
- Graffiti Hotline: 206-684-1800
- Metro Customer Information Center: 206-553-3000

kingcounty.gov/metro

Alternative Formats available:

TTY Relay 711 or
Voice 206-684-2046

 King County
METRO
Metro Transit Division
Customer Communications Services



M&P:KF-04/16:6k

RIDE *right.*

Metro Bus Rider CODE OF CONDUCT

 King County
METRO

We'll Get You There

...thank you for doing your part to "ride right."