Meeting 4: Service Guidelines Task Force

Meeting topics: Geographic value, service types and reduction/investment decisions

May 21, 2015, 3-6 p.m.
Bellevue City Hall, Room 1E-108

I. Meeting objectives and recap of charge.................................................................10 minutes
   John Howell, Service Guidelines Task Force Facilitator

II. Review social equity summary...........................................................................25 minutes
    John Howell, Service Guidelines Task Force Facilitator

   1. Review summary piece on the discussion of social equity with the following questions in mind:
      • Have we adequately captured the ideas about social equity from the last meeting?
      • Would you suggest any other changes?

III. Geographic value: How is it reflected in the application of service reductions and investments?  .60 minutes
    Victor Obeso, Deputy General Manager, Planning and Customer Services, King County Metro
    Chris O’Claire, Manager, Strategy and Performance, King County Metro
    John Howell, Service Guidelines Task Force Facilitator

   1. Brief Presentation: Case Studies
      • Full reduction proposal
      • Fall 2014 service reductions
      • 2015 service quality investments
      • Other unfunded investment needs

   2. Discussion: Do the guidelines and planning activities result in decisions that reflect geographic value?

IV. Break.........................................................................................................................5 minutes

V. Service allocation discussion.................................................................................50 minutes
    John Howell, Service Guidelines Task Force Facilitator

   1. Discussion: The Guidelines provide direction for balancing the trade-offs required to manage a transit system with limited resources. How do you feel about the current balance (slide 8)? Would you suggest any changes to that balance?

VI. Service types discussion......................................................................................25 minutes
    John Howell, Service Guidelines Task Force Facilitator

   1. Discussion: How would you use service types differently to better reflect Metro’s goals of productivity, geographic value, and social equity?

VII. Public comments..................................................................................................5 minutes
Other Upcoming Meetings:

- **Fifth Meeting – June 3rd: Draft Recommendations**
  - Discussion of additional topics within the charge
    - Alternative Services
    - Financial policies for the purchase of additional services
  - Continued discussion about geographic value, service types and social equity, as needed
  - Drafting recommendations

- **Sixth Meeting – June 16th: Final Recommendations**
  - Discussion on draft recommendations
  - Move towards finalizing
  - Discussion of next steps

- **Seventh Meeting – first or second week in July**

- **Eighth Meeting – September/October timeframe**
  - Discuss changes to policy that were developed since the last Task Force meeting
  - Review draft changes to Strategic Plan and Service Guidelines