

Meeting 4: Service Guidelines Task Force

Meeting topics: Geographic value, service types and reduction/investment decisions

May 21, 2015, 3-6 p.m.

Bellevue City Hall, Room 1E-108

- I. **Meeting objectives and recap of charge.....10 minutes**
 John Howell, Service Guidelines Task Force Facilitator

- II. **Review social equity summary.....25 minutes**
 John Howell, Service Guidelines Task Force Facilitator
 - 1. Review summary piece on the discussion of social equity with the following questions in mind:
 - Have we adequately captured the ideas about social equity from the last meeting?
 - Would you suggest any other changes?

- III. **Geographic value: How is it reflected in the application of service reductions and investments?.60 minutes**
 Victor Obeso, Deputy General Manager, Planning and Customer Services, King County Metro
 Chris O’Claire, Manager, Strategy and Performance, King County Metro
 John Howell, Service Guidelines Task Force Facilitator
 - 1. Brief Presentation: Case Studies
 - Full reduction proposal
 - Fall 2014 service reductions
 - 2015 service quality investments
 - Other unfunded investment needs
 - 2. Discussion: Do the guidelines and planning activities result in decisions that reflect geographic value?

- IV. **Break.....5 minutes**

- V. **Service allocation discussion.....50 minutes**
 John Howell, Service Guidelines Task Force Facilitator
 - 1. Discussion: The Guidelines provide direction for balancing the trade-offs required to manage a transit system with limited resources. How do you feel about the current balance (slide 8)? Would you suggest any changes to that balance?

- VI. **Service types discussion.....25 minutes**
 John Howell, Service Guidelines Task Force Facilitator
 - 1. Discussion: How would you use service types differently to better reflect Metro’s goals of productivity, geographic value, and social equity?

- VII. **Public comments.....5 minutes**

Other Upcoming Meetings:

- **Fifth Meeting – June 3rd: Draft Recommendations**
 - Discussion of additional topics within the charge
 - Alternative Services
 - Financial policies for the purchase of additional services
 - Continued discussion about geographic value, service types and social equity, as needed
 - Drafting recommendations
- **Sixth Meeting – June 16th: Final Recommendations**
 - Discussion on draft recommendations
 - Move towards finalizing
 - Discussion of next steps
- **Seventh Meeting – first or second week in July**
- **Eighth Meeting – September/October timeframe**
 - Discuss changes to policy that were developed since the last Task Force meeting
 - Review draft changes to Strategic Plan and Service Guidelines