

Vanpoolers are Never on Their Own!

Guaranteed Ride Home Program

Thank you for your interest in Metro's commuter van program—we appreciate your commitment to changing your commute and sharing the ride. Often the reason we hear from people hesitant to use our commuter van program is they want to make sure they have transportation when they need it in an emergency. Many employers have a guaranteed ride home program to use when you need to get home in an emergency.

What if...?

- *What if your child gets sick and you need to get home right away?*
- *What if your boss asks you to work late at the last minute?*
- *What if you feel ill at work or there is a family emergency?*

The answer to these concerns is your employer's guaranteed ride home program. This program provides an emergency ride home to commuters arriving at work by an alternative mode.

Check with your ETC first

Your company's Employee Transportation Coordinator or human resources department can let you know if your employer provides a guaranteed ride home program—this is a program that gets you home via a shuttle or cab just for these types of circumstances.

Not to worry

As a Metro Commuter Van participant, you get the security and flexibility of a back-up plan once you have maxed out your employer ride home benefits. This back-up plan, called courtesy cab, allows you additional guaranteed rides home when you need them most. Simply take a cab home, and Metro will reimburse you for the ride. That means you don't have to worry about being stranded.

It's a breeze

Once you have used all your employer-authorized trips:

- Call the cab of your choice. '
- Pay for the ride and get a receipt from the cab driver.
- Complete the Courtesy Cab Reimbursement Form available from the VanPool Office.
- Mail the form along with the original receipt to King County Metro, Rideshare Operations.

Have we thought of everything?

- Well, we've tried to. That's the whole idea. We want to bring you a vanpool program designed to be as easy and worry-free as possible. Call us at 206-625-4500 to get started.



kingcounty.gov/metrovans
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