

Telephone Assistance

Customer Information

Trip Planning, Transit Information, Customer
Comments and Lost & Found

..... 206-553-3000

Toll Free..... 1-800-542-7876

Hearing Impaired..... TTY Relay: 711

Pass & Ticket Sales.....206-624-7277

Access Transportation..... 206-263-3113

Rideshare Services:

Carpool, Vanpool,

VanShare & Ridematch 206-625-4500

Sound Transit1-888-889-6368

Community Transit 1-800-562-1375

Pierce Transit 1-800-562-8109

Web Sites

Bicycle Information... www.kingcounty.gov/bike

Metro Online..... www.kingcounty.gov/metro

Ridematch www.RideshareOnline.com

Customer Service & Pass

Sales Offices

King Street Center.....201 S Jackson St

Mon - Fri, 8 a.m. - 5 p.m. Seattle, WA 98104

Westlake Customer Stop

Westlake Tunnel Station..... Mezzanine

Mon - Fri, 9 a.m. - 5:30 p.m. ... Seattle, WA 98101

ORCA

For information on the regional ORCA smart-
card, contact:

ORCA Customer Service

1-888-988-6722 (ORCA)

or visit www.orcacard.com

Alternative Formats Available

206-684-2046 | TTY 206-684-2029



06/09 25K M&P SR-L

Metro Choices

We'll Get You There



more ...



King County
METRO

Benefits of Choosing Metro

Metro Transit provides a variety of transportation services throughout King County's 2,134 square miles.

- **Connections**

Discover great travel connection points throughout the large network of bus stops, park-and-ride lots, parking garages and transit centers.

- **Community**

Our environmentally friendly buses and options are good for our community

and help improve the quality of life for everyone in the region.

- **Convenience**

Explore the possibilities by visiting Metro Online or by calling any of the numbers listed on back.

- **Cost Advantages**

Save money by buying a bus pass. Many employers offer free or discounted passes. Also, children, seniors and disabled customers ride at reduced rates.

Your Transit Choices

- ✓ **Bus.** Get there on one of Metro's 1,300 buses serving over 9,000 bus stops in King County. Bus routes, schedules, maps and an incredibly easy Trip Planner program are just a click away on Metro's Web site.

- ✓ **Park-and-Ride.** Choose from many well lit, convenient park-and-rides. Park your car and let Metro Get You There. Follow the links on Metro's Web site for a complete list of lots and bus routes that serve them.

- ✓ **Bike.** Metro buses are equipped with racks to carry bicycles. You may load or off-load your bike at any stop except in Downtown Seattle's Ride Free Area from 6-9 a.m. and 3-7 p.m. Monday through Friday. Many park-and-rides also have bike lockers.

- ✓ **Ridematch.** Metro offers free self-serve ride-matching services to connect you with other people who want to share a ride in a carpool or vanpool.

- ✓ **Vanpool.** Save gas, parking fees, and the wear and tear on your car. Share a ride to work with 5 to 15 other commuters in a comfortable van that is owned, insured and serviced by Metro.

- ✓ **VanShare.** Choose VanShare to bridge the gap between you and transit, ferry, Link and Sounder train service. Metro provides the vans and you make your connection.

- ✓ **Carpool.** Carpooling is a great choice for pooling your resources. Save gas, meet new people and relax. Choose carpool and move to the carpool diamond lane.

- ✓ **Access.** Metro offers Access service to qualified individuals with special needs or disabilities.

- ✓ **Accessible.** All Metro buses are equipped with lifts or ramps for wheel-chairs, scooters or persons who have trouble climbing steps. Most Metro bus stops are accessible. The international access symbol is displayed at bus stops where lifts and ramps can be used.