

Community Travel -

Tips for Getting Around King County

Paying to Ride



All King County Metro and Sound Transit buses have fare boxes next to the driver. To pay cash, deposit exact change into the box. Drivers do not provide change. Each light rail station has a ticket vending machine for loading money onto ORCA cards and paying cash for the light rail. Select grocery stores will help you add money onto your ORCA card. Call the number on the back of

this page to learn more. You can use a transfer ticket when riding more than one Metro bus. Ask for a transfer when you pay your fare on the first bus. If you do not speak English, have your family write "transfer please" on a piece of paper and show the driver. On the next bus, show the driver your transfer. You may also use a special assistance card. You cannot use a transfer to change between Metro buses and Sound Transit buses or light rail. Sound Transit does not use paper transfers.



Special Assistance Card		King County METRO
• Going To: _____		
• Bus # _____ To: _____		
• Transfer at: _____		
• Bus # _____ To: _____		
<small>I am Deaf-Blind. If I am on the WRONG RIGHT BUS, take this card and return. Additional Operator instruction</small>		
<small>Call 206-462-1170</small>		
Special Assistance Card		King County METRO
<small>I have a disability which affects my verbal communication. In case I am lost or confused, encourage me to stay on Metro then make a PRTT call. Ask the Control Center to contact:</small>		
Name _____		
Phone (____) _____		



ORCA is an easy way to pay for transit. To pay for the bus, tap the card once on the reader next to the driver. The ORCA card automatically calculates transfers, so you do not need to ask the driver for a transfer. Tap the ORCA card on the yellow card reader on the train platform when boarding the light rail train. You must remember to tap your card on the reader when you get off the train. You are able to make transfers between Metro and Sound Transit buses using ORCA.



If you are 65+ or have a disability you can apply for an ORCA Regional Reduced Fare Permit (RRFP). Fares are \$1.00 per ride on the bus and light rail. Proof of age required for the senior card. For people with disabilities, endorsement by your doctor is required. Apply for both at Metro's Customer Service office, at an ORCA To-Go event. Seniors can apply by mail as well.



ORCA LIFT is a program for low-income individuals. Fares are \$1.50 per ride on the bus and light rail. It is registered in your name, and is valid for two years. You can apply for one at Metro's customer service office, public health offices, various human service organizations, or at ORCA To-Go events. Call (206) 533-3000 for more information.



For those 6-18, ORCA offers the youth card. Fares are the same as ORCA LIFT. Apply for one by mail, at Metro's Customer Service office, or at an ORCA To-Go event. Book or check ORCA To-Go events online at <https://goo.gl/xzXGkj> or call 1-844-212-1313.

Transit GO Ticket is a mobile ticketing program for Metro and Sound Transit buses, light rail, and much more. Buy multiple tickets for later. To learn more, visit www.transitgoticket.com, download from your app store, or call 206-553-3000.

Accessible Information

Community Travel Tips' three-video series, translated in the languages at the top of the page, can help you travel around King County. View the videos at: youtube.com/user/kcmobilitycoalition.

Interpretive Assistance

1. To begin, call the Customer Service office numbers to the right.
2. In English, tell the representative what language you speak.



King County Metro: (206) 553-3000 ext. 1

•
Hopelink: 1(800) 823-9230

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Sound Transit: 1(800) 823-9230 ext. 1

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Riding The Bus



Arrive at your bus stop at least five minutes early. Match your route number to the numbers on the front and side destination signs of the bus to make sure you have the right bus. When the bus comes, raise your hand to tell the driver you want to ride. Have your fare payment ready before boarding.

If you do not speak English, have your family write down your destination bus stop and return bus stop. Show it to the driver when you get on each bus. You may also use a special assistance card to help you communicate with the bus driver (bottom left image). Please keep the aisles of the bus free so other riders can access seats. Keep your bags on your lap or under the seat.



Seats in the front of the bus are reserved for seniors and people with disabilities. Sit where you can hear and see the bus driver. There are text displays above the front seats that inform you of the cross-street where the bus will stop next. Listen closely for announcements of the next stop if you have poor vision.

Special Assistance Card King County METRO

I have a disability which affects my verbal communication. In case I am lost or confused, encourage me to stay on Metro then make a PRTT call. Ask the Co

Name _____

Phone (____) _____

Special Assistance Card King County METRO

English is not my first language. I am lost or confused. Please encourage me to stay on Metro and then make a PRTT call. Ask the Control Center to contact:

Name _____

Phone (____) _____

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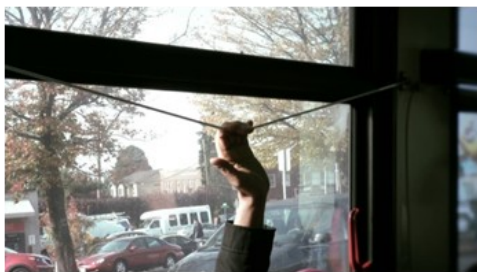




All Metro and Sound Transit buses have lifts or ramps for people using mobility devices, or who have trouble climbing steps. Accessible bus stops are the only places you can use lifts or ramps to board or de-board. Bus stops will have a sticker if they are accessible.



Make eye contact with the driver to let him/her know that you need the lift or ramp. If you are in a wheelchair, get on the lift or ramp and then move into the area for wheelchair seats at the front of the bus. The bus driver will secure the chair for you. If you have a walker, fold it up and hold it after you sit down.



Pull the signal cord that runs along the top of the window one block before the stop to let the driver know you want to de-board. Some buses have yellow stripes instead of cords. Wheelchair users can press the yellow push button on the bottom of the flip-up seats in the wheelchair area. When the bus stops, the driver will come back and remove your wheelchair straps.

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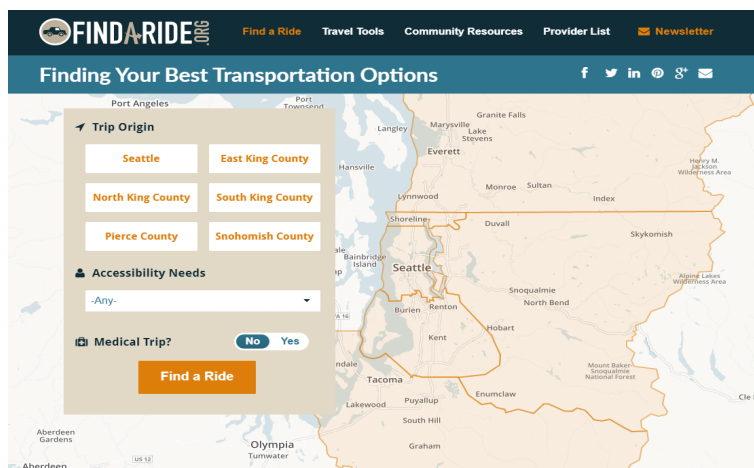
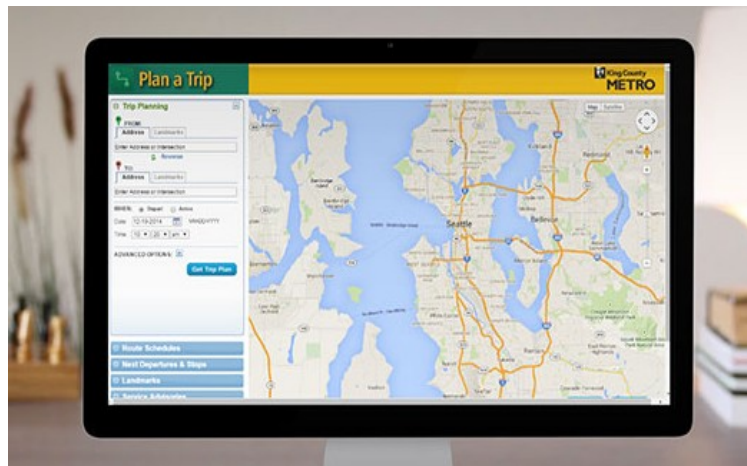
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Trip Planning and Alternative Transportation



Figuring out your trip can be done online through King County Metro's online trip planner: tripplanner.kingcounty.gov. Enter your origin and destination, then hit enter for your customized trip plan. Users are able to see Route Schedules, track buses, and find route changes and closed stops.

FindARide is an online transportation search tool so that King, Pierce, and Snohomish residents can discover new travel options in their region. FindARide has a network of resource to help you learn how to use different types of transportation, trip planning, and beyond. Every trip is important so find your best option today at Findaride.org!



Access, King County Metro's paratransit program, runs wheelchair lift and ramp-equipped vehicles for residents with disabilities to reach their jobs, family, medical visits, and more. Call 206-263-3113 (TTY: 711) to see if you are eligible. You must book your rides one to seven days in advance. Users qualify for Trip Planning and travel instruction.



Yellow Cab has wheelchair accessible taxis for people unable to get in and out of taxis without help. Please let them know that you need a wheelchair accessible taxi when you call. Call (206) 622-6500 for more information.



Hopelink's Medicaid program helps King and Snohomish County residents with Medicaid reach medical appointments. Users have three options: ORCA cards, gas reimbursement cards, or shuttles for persons with disabilities that prohibit them from using the other two options. Call 1 (800) 923-7433 to find out if you qualify. Have your Provider One number ready when you call.



Taxi Scrip is used like cash to pay the taxi driver the meter fare at the end of your trip. It lets you pay half price on taxi fares. A \$10 taxi ride only costs \$5. If you have an ORCA RRFP and are also low-income, you can fill out an application for Taxi Scrip. You can buy Taxi Scrip on a monthly basis from King County Metro. Call (206) 553-3000 for more information.

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