

## ▶ Riding the Bus

Use Metro's website, Metro Online at [www.kingcounty.gov/metro](http://www.kingcounty.gov/metro) or call 206-553-3000 to find your route, locate your bus stops and plan your trip.

At the bus stop, look for your route number on the bus stop sign. As the bus arrives, check the route number and destination above the front window. Enter the bus through the front door and pay your fare.

Seats in the front of the bus are reserved for elderly people and people with a disability. Please keep aisles of the bus free to allow others to get to their seats.

You can pay to ride Metro buses with cash, a Metro transfer, a Metro ticket, or an ORCA card. You will need to tap your ORCA card, deposit exact fare or ticket in the farebox at the front of the bus or show the driver your transfer. Drivers do not carry money.

When the bus nears your destination, pull the cord above the window to let the driver know you want to get off.

## ▶ Fares

Metro has two "fare zones." If you cross the Seattle City limits, you pay a two-zone fare. Fares are slightly higher during the peak commuting hours, which are Monday – Friday 6-9 a.m. and 3-6 p.m.

## ▶ Pay with an ORCA Card

Travelling is easier on buses and on Sound Transit light rail and trains when you use the ORCA card to pay your fare. The ORCA card can be an "E-Purse" onto which you load money to pay your fare. Or you can load a monthly bus pass which gives you unlimited riding for a month. You can buy an ORCA card at Metro's customer service offices, at ticket vending machines at light rail stations, online at [www.orcard.com](http://www.orcard.com), or by phone at 1-888-988-6722. The ORCA card does not work until you add money or a monthly pass to it.

## ▶ Regional Reduced Fare Permit (RRFP)

If you are 65 years or older or have a disability, you may be able to apply for a RRFP ORCA card that will allow you to ride for a reduced fare. Contact Metro customer service for more information.

## ▶ Lift-Equipped Buses

All Metro buses have ramps or lifts, and are accessible to senior citizens, disabled persons and riders who use wheelchairs.

## ▶ Bike Racks

All Metro buses have bike racks that hold three bikes. Let the driver know if you plan to load or unload your bike.

## ▶ Timetables

Bus timetables show schedules, fares, and maps. They are available on the bus, at libraries and malls, and at Metro customer service offices.

## ▶ Snowy Weather

During snow and ice conditions, or when bus service is disrupted due to an emergency, call 206-553-3000 for information in your language.

## ▶ Metro Customer Service Offices

### King Street Center

201 S Jackson St, Seattle

Monday – Friday, 8 a.m. – 5 p.m.

### Lost & Found

Monday – Friday, 9 a.m. – 1 p.m. and 2 p.m. – 5 p.m.

### Downtown Seattle Transit Tunnel

Westlake Station – 3rd Ave & Pine St

## Information

**Phone**..... 206-553-3000 TTY Relay: 711  
Translation service is available

**Metro Online** ..... [www.kingcounty.gov/metro](http://www.kingcounty.gov/metro)