Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center	Transit Tunnel
201 S Jackson St	**Westlake Station**
Monday-Friday	Last four / first four
8:30 am - 4:30 pm	business days each month
	8:30 am - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area 206-553-3000
Toll Free 1-800-542-7876
Hearing impaired ..... TTY Relay: 711
Metro Online / Online Trip Planner ..... www.kingcounty.gov/metro
Carpool/Vanpool 206-625-4500
Hearing Impaired ..... TTY Relay: 1-800-833-6388

Community Transit..... 1-800-562-1375
Pierce Transit..... 1-800-562-8109

Night Stop Program

For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 pm to 5 am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

RIDER ALERT

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

Interpreter
206-553-3000

Intérpretes
Переводчик
Перекладач
Turjubaan
Thông Dịch Viên
የቃል አስተርጓሚ
ᐊᑦᑕᓕᕆᔨᒃ
翻譯員
통역사

How To Pay

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

	1 Zone	2 Zone
Adults (19 and older), Off Peak	$2.50	$2.50
Adults (19 and older), Peak	$2.75	$3.25
ORCA LIFT Fare,* all times	$1.50	$1.50
Youth (6-18 yrs), all times	$1.50	$1.50
RRFP cardholders (registered seniors, Medicare, disabled), all times	$1.00	$1.00
Children (thru age 5), all times	Four may ride free with person paying adult fare	

*Income Qualified

Cuánto pagar

	Zona 1	*Zona 2*
Adultos *(19 años y mayor) fuera de hora pico*	*$2.50*	*$2.50*
Adultos *(19 años y mayor) en hora pico*	*$2.75*	*$3.25*
Tarifa ***ORCA LIFT,**** *a toda hora*	*$1.50*	*$1.50*
Jóvenes *(6-18 años), a toda hora*	*$1.50*	*$1.50*
Titulares de tarjetas RRFP *(personas mayores registradas, Medicare, discapacitados), a toda hora.*	*$1.00*	*$1.00*
Niños *(hasta los 5 años), a toda hora.*	*Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.*	

**Ingresos que reúnan los requisitos*

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, Washington State Ferries, the Seattle Center Monorail and the South Lake Union Streetcar.

www.kingcounty.gov/tripplanner

Route 910 Service Information

Southwest Auburn accessible dial-a-ride transit (DART) offers you two transportation services: fixed and (limited) variable routing.

Route 910 provides DART service in portions of the Southwest Auburn area (see map) at the following times:

- Mon-Fri (except holidays) 5 am - 7 pm
- Sat 8:30 am - 5 pm

Reservations / Variable Routing

You can request off-route trips on DART within the DART service area by calling the DART reservation office. You need to make your trip request at least two hours before you want to be picked up, and you can make your reservations for 30 days at a time, up to 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling 1-866-261-3278 (voice), or 1-800-246-1646 (TTY) during the following hours:

- Monday-Friday 5 am - 11 pm
- Saturday 7:30 am - 9:30 pm
- Sunday/Holidays 9:30 am - 6:30 pm

Leave a message at all other times.

Make reservations online at http://www.hope-link.org/programs/dart.htm

A limited number of off-route deviations, only, can be made on any given trip. Vans can deviate from their fixed routes to serve other locations within the service area, but they can not necessarily provide door-to-door service due to safety and other operational considerations (narrow streets, cul-de-sacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.

Scheduled Service / Fixed Routing

DART vans provide hourly service at Metro bus stops along the route (see schedule for times). Every trip serves the Auburn Commuter Rail Station. There, you can transfer to commuter route 154 to the Duwamish industrial area. Route 180 provides all day service between Auburn and Kent, with connections to Route 150 in Kent to Seattle. Other routes available at the Auburn Station serve Auburn neighborhoods, Enumclaw, Federal Way and Green River Community College. For more information, call Metro's Rider Information at 206-553-3000.

910

The Outlet Collection/ Seattle, Auburn Station, North Auburn

DART

Sept. 26, 2015 thru Mar. 25, 2016

Del 26 de septiembre de 2015 al 25 de marzo de 2016

King County
METRO
We'll Get You There

910 WEEKDAY/ *Entre semana*

To NORTH AUBURN ➜

The Outlet Collection Seattle	Auburn Station Bay 1		North Auburn
Outlet Collection Dr at Carousel Court	Transit Rdwy & 1st St SW	A St NE & 10th St NE	37th St NW & Auburn Way N
8:19	8:28	8:33	8:41
9:19	9:28	9:33	9:41
10:19	10:28	10:33	10:41
11:19	11:28	11:33	11:41
12:19	**12:31**	**12:36**	**12:45**
1:19	**1:31**	**1:36**	**1:45**
2:19	**2:31**	**2:36**	**2:45**
3:19	**3:31**	**3:36**	**3:45**
4:12B	**4:30**	**4:35**	**4:44**

AM – Lighter Type **PM – Darker Type**

N0910910

To THE OUTLET COLLECTION ➜

North Auburn	Auburn Station Bay 4		The Outlet Collection Seattle
37th St NW & Auburn Way N	A St NE & 10th St NE	Transit Rdwy & 1st St SW	Outlet Collection Dr at Carousel Court
7:57	8:06	8:11	8:19
8:57	9:06	9:11	9:19
9:57	10:06	10:11	10:19
10:57	11:06	11:11	11:19
11:57	**12:06**	**12:11**	**12:19**
12:57	**1:06**	**1:11**	**1:19**
1:57	**2:06**	**2:11**	**2:19**
2:57	**3:06**	**3:11**	**3:19**
3:50	**3:59**	**4:04**	**4:12**

AM – Lighter Type **PM – Darker Type**

S0910910

Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: $2.75 one-zone and $3.25 two-zone fares apply.

Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

910 SATURDAY/ *Sábado*

To NORTH AUBURN ➜

The Outlet Collection Seattle	Auburn Station Bay 1		North Auburn
Outlet Collection Dr at Carousel Court	Transit Rdwy & 1st St SW	A St NE & 10th St NE	37th St NW & Auburn Way N
8:47	8:56	9:01	9:09
9:47	9:56	10:01	10:09
10:47	10:56	11:01	11:09
11:47	11:56	**12:01**	**12:09**
12:47	**12:56**	**1:01**	**1:09**
1:47	**1:56**	**2:01**	**2:09**
2:47	**2:56**	**3:01**	**3:09**
3:47	**3:56**	**4:01**	**4:09**
4:47	**4:56**	**5:01**	**5:09**

AM – Lighter Type **PM – Darker Type**

N1910910

To THE OUTLET COLLECTION ➜

North Auburn	Auburn Station Bay 4		The Outlet Collection Seattle
37th St NW & Auburn Way N	A St NE & 10th St NE	Transit Rdwy & 1st St SW	Outlet Collection Dr at Carousel Court
8:25	8:34	8:39	8:47
9:25	9:34	9:39	9:47
10:25	10:34	10:39	10:47
11:25	11:34	11:39	11:47
12:25	**12:34**	**12:39**	**12:47**
1:25	**1:34**	**1:39**	**1:47**
2:25	**2:34**	**2:39**	**2:47**
3:25	**3:34**	**3:39**	**3:47**
4:25	**4:34**	**4:39**	**4:47**

AM – Lighter Type **PM – Darker Type**

S1910910

Holiday Information/ *Información sobre feriados*

There is no service on this route on Sunday or the following holidays. *No hay servicio en esta ruta los domingos ni el siguiente feriados:*

Thanksgiving *Día de acción de gracias*	Nov. 26 *el 26 de noviembre*
Christmas *Navidad*	Dec. 25 *el 25 de diciembre*
New Year *Año nuevo*	Jan. 1, 2016 *el 1 de enero de 2016*

This paper uses minimum 30% post-consumer fibers; acid and chlorine free. Inks: Environmentally sensitive vegetable-based.

Snow/Emergency Service *Servicio de emergencia/ nieve*

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y regístrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.

Timetable Symbol

B - Serves Social Security/GSA via Aleshire Ave SW, Hopping St, C St SW. Leaves at 4:20 pm.

Customer Service Information

Most information you need to ride Metro is available in passenger timetables. For more information and updates, visit Metro Online at kingcounty.gov/metro. Metro Online includes a link to Metro's online Regional Trip Planner. Metro's Customer Information Office, 206-553-3000 is open Monday-Friday 6 am - 8 pm for trip planning assistance, and 8 am - 5 pm for ORCA assistance and customer comments, except major holidays. During the Sept. 26, 2015 through Mar. 11, 2016 revision period, it is scheduled to be closed Nov. 11, 26, 27, Dec. 25, Jan. 1, 18, and Feb. 15.

Partnership Route

Funds from a partnership with the City of Auburn pay for this route.

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.