181 SATURDAY/*Sábado*

To AUBURN, GREEN RIVER COLLEGE ➜

Twin Lakes P&R	Federal Wy Transit Ctr Bay 8	Outlet Collection Seattle	Auburn Station Bay 1		Green River College
21st Ave SW & SW 344th St	S 317th St & 23rd Ave S	Market St SW & 15th St SW	1st St SW & Transit Rdwy	4th St NE & M St NE	SE 320th St & 122nd Ave SE
7:06	7:25W	7:35	7:41	7:48	7:57
7:36	7:55W	8:05	8:11	8:18	8:27
8:06	8:25W	8:35	8:41	8:48	8:57
8:36	8:55W	9:05	9:11	9:18	9:27
9:05	9:25W	9:36	9:42	9:49	9:58
9:35	9:55W	10:06	10:12	10:19	10:28
10:05	10:25W	10:36	10:42	10:49	10:58
10:35	10:55W	11:06	11:12	11:19	11:28
11:05	11:25W	11:36	11:42	11:49	11:58
11:35	11:55W	**12:06**	**12:12**	**12:19**	**12:28**
12:05	**12:25W**	**12:37**	**12:43**	**12:50**	**12:59**
12:35	**12:55W**	**1:07**	**1:13**	**1:20**	**1:29**
1:05	**1:25W**	**1:37**	**1:43**	**1:50**	**1:59**
1:35	**1:55W**	**2:07**	**2:13**	**2:20**	**2:29**
2:05	**2:25W**	**2:37**	**2:43**	**2:50**	**2:59**
2:35	**2:55W**	**3:07**	**3:13**	**3:20**	**3:29**
3:05	**3:25W**	**3:37**	**3:43**	**3:50**	**3:59**
3:35	**3:55W**	**4:07**	**4:13**	**4:20**	**4:29**
4:05	**4:25W**	**4:37**	**4:43**	**4:50**	**4:59**
4:35	**4:55W**	**5:07**	**5:13**	**5:20**	**5:29**
5:05	**5:25W**	**5:37**	**5:43**	**5:50**	**5:59**
5:35	**5:55W**	**6:07**	**6:13**	**6:20**	**6:29**
6:05	**6:25W**	**6:37**	**6:43**	**6:50**	**6:59**
6:35	**6:55W**	**7:07**	**7:13**	**7:20**	**7:29**
7:06	**7:25W**	**7:36**	**7:42**	**7:49**	**7:58**
7:36	**7:55W**	**8:06**	**8:12**	**8:19**	**8:28**
8:06	**8:25W**	**8:36**	**8:42**	**8:49**	**8:58**
8:36	**8:55W**	**9:06**	**9:12**	**9:19**	**9:28**
9:06	**9:25W**	**9:36**	**9:42**	**9:49**	**9:58**
10:06	**10:25W**	**10:36**	**10:42**	**10:49**	**10:58**
11:06	**11:25W**	**11:36**	**11:42**	**11:49**	**11:58**

AM – Lighter Type
PM – Darker Type

E1181181

181 SATURDAY/*Sábado*

To FEDERAL WAY, TWIN LAKES P&R ➜

Green River College		Auburn Station Bay 3	Outlet Collection Seattle	Federal Wy Transit Ctr Bay 3	Twin Lakes P&R
SE 320th St & 122nd Ave SE	4th St NE & M St NE	2nd St SW & Transit Rdwy	Market St SW & 15th St SW	S 317th St & 23rd Ave S	21st Ave SW & SW 344th St
7:17	7:25	7:31	7:38	7:54W	8:10
7:47	7:55	8:01	8:08	8:24W	8:40
8:17	8:25	8:31	8:38	8:54W	9:10
8:44	8:52	8:58	9:05	9:22W	9:38
9:14	9:22	9:28	9:35	9:52W	10:08
9:44	9:52	9:58	10:05	10:22W	10:38
10:14	10:22	10:28	10:35	10:52W	11:08
10:44	10:52	10:58	11:05	11:22W	11:38
11:14	11:22	11:28	11:35	11:52W	**12:08**
11:44	11:52	11:58	**12:05**	**12:22W**	**12:38**
12:14	**12:22**	**12:28**	**12:35**	**12:52W**	**1:09**
12:44	**12:52**	**12:58**	**1:05**	**1:22W**	**1:40**
1:14	**1:22**	**1:28**	**1:35**	**1:52W**	**2:10**
1:44	**1:52**	**1:58**	**2:05**	**2:22W**	**2:40**
2:14	**2:22**	**2:28**	**2:35**	**2:52W**	**3:10**
2:44	**2:52**	**2:58**	**3:05**	**3:22W**	**3:40**
3:14	**3:22**	**3:28**	**3:35**	**3:52W**	**4:10**
3:44	**3:52**	**3:58**	**4:05**	**4:22W**	**4:40**
4:14	**4:22**	**4:28**	**4:35**	**4:52W**	**5:10**
4:44	**4:52**	**4:58**	**5:05**	**5:22W**	**5:40**
5:14	**5:22**	**5:28**	**5:35**	**5:52W**	**6:10**
5:44	**5:52**	**5:58**	**6:05**	**6:22W**	**6:40**
6:14	**6:22**	**6:28**	**6:35**	**6:52W**	**7:10**
6:46	**6:54**	**7:00**	**7:07**	**7:22W**	**7:36**
7:16	**7:24**	**7:30**	**7:37**	**7:52W**	**8:06**
7:46	**7:54**	**8:00**	**8:07**	**8:22W**	**8:36**
8:16	**8:24**	**8:30**	**8:37**	**8:52W**	**9:06**
8:46	**8:54**	**9:00**	**9:07**	**9:22W**	**9:36**
9:16	**9:24**	**9:30**	**9:37**	**9:52W**	**10:06**
10:16	**10:24**	**10:30**	**10:37**	**10:52W**	**11:06**

AM – Lighter Type
PM – Darker Type

W1181181

181 SUNDAY/*Domingo*

To AUBURN, GREEN RIVER COLLEGE ➜

Twin Lakes P&R	Federal Wy Transit Ctr Bay 8	Outlet Collection Seattle	Auburn Station Bay 1		Green River College
21st Ave SW & SW 344th St	S 317th St & 23rd Ave S	Market St SW & 15th St SW	1st St SW & Transit Rdwy	4th St NE & M St NE	SE 320th St & 122nd Ave SE
8:05	8:24W	8:34	8:40	8:47	8:56
8:35	8:54W	9:04	9:10	9:17	9:26
9:05	9:24W	9:34	9:40	9:47	9:56
9:35	9:54W	10:04	10:10	10:17	10:26
10:05	10:24W	10:34	10:40	10:47	10:56
10:35	10:54W	11:04	11:10	11:17	11:26
11:05	11:24W	11:36	11:42	11:49	11:58
11:35	11:54W	**12:06**	**12:12**	**12:19**	**12:28**
12:05	**12:24W**	**12:36**	**12:42**	**12:49**	**12:58**
12:35	**12:54W**	**1:06**	**1:12**	**1:19**	**1:28**
1:05	**1:24W**	**1:36**	**1:42**	**1:49**	**1:58**
1:35	**1:54W**	**2:06**	**2:12**	**2:19**	**2:28**
2:05	**2:24W**	**2:36**	**2:42**	**2:49**	**2:58**
2:35	**2:54W**	**3:06**	**3:12**	**3:19**	**3:28**
3:05	**3:24W**	**3:36**	**3:42**	**3:49**	**3:58**
3:35	**3:54W**	**4:06**	**4:12**	**4:19**	**4:28**
4:05	**4:24W**	**4:36**	**4:42**	**4:49**	**4:58**
4:35	**4:54W**	**5:06**	**5:12**	**5:19**	**5:28**
5:05	**5:24W**	**5:36**	**5:42**	**5:49**	**5:58**
5:35	**5:54W**	**6:06**	**6:12**	**6:19**	**6:28**
6:05	**6:24W**	**6:35**	**6:41**	**6:48**	**6:57**
6:35	**6:54W**	**7:05**	**7:11**	**7:18**	**7:27**
7:05	**7:24W**	**7:35**	**7:41**	**7:48**	**7:57**
7:35	**7:54W**	**8:05**	**8:11**	**8:18**	**8:27**
8:05	**8:24W**	**8:35**	**8:41**	**8:48**	**8:57**

AM – Lighter Type
PM – Darker Type

E2181181

181 SUNDAY/*Domingo*

To FEDERAL WAY, TWIN LAKES P&R ➜

Green River College		Auburn Station Bay 3	Outlet Collection Seattle	Federal Wy Transit Ctr Bay 3	Twin Lakes P&R
SE 320th St & 122nd Ave SE	4th St NE & M St NE	2nd St SW & Transit Rdwy	Market St SW & 15th St SW	S 317th St & 23rd Ave S	21st Ave SW & SW 344th St
8:08	8:16	8:22	8:29	8:45W	9:01
8:38	8:46	8:52	8:59	9:15W	9:31
9:08	9:16	9:22	9:29	9:45W	10:01
9:38	9:46	9:52	9:59	10:15W	10:31
10:08	10:16	10:22	10:29	10:45W	11:01
10:38	10:46	10:52	10:59	11:15W	11:31
11:08	11:16	11:22	11:29	11:45W	**12:01**
11:38	11:46	11:52	11:59	**12:15W**	**12:31**
12:08	**12:16**	**12:22**	**12:29**	**12:45W**	**1:01**
12:38	**12:46**	**12:52**	**12:59**	**1:14**	**1:30**
1:08	**1:16**	**1:22**	**1:29**	**1:45**	**2:01**
1:38	**1:46**	**1:52**	**1:59**	**2:15**	**2:31**
2:08	**2:16**	**2:22**	**2:29**	**2:45**	**3:01**
2:38	**2:46**	**2:52**	**2:59**	**3:15**	**3:31**
3:08	**3:16**	**3:22**	**3:29**	**3:45**	**4:01**
3:38	**3:46**	**3:52**	**3:59**	**4:15**	**4:31**
4:08	**4:16**	**4:22**	**4:29**	**4:45**	**5:01**
4:38	**4:46**	**4:52**	**4:59**	**5:15**	**5:31**
5:08	**5:16**	**5:22**	**5:29**	**5:45**	**6:01**
5:38	**5:46**	**5:52**	**5:59**	**6:16W**	**6:32**
6:08	**6:16**	**6:22**	**6:29**	**6:45W**	**7:01**
6:38	**6:46**	**6:52**	**6:59**	**7:15W**	**7:31**
7:08	**7:16**	**7:22**	**7:29**	**7:45W**	**8:01**
7:38	**7:46**	**7:52**	**7:59**	**8:15W**	**8:31**
8:08	**8:16**	**8:22**	**8:29**	**8:45W**	**9:01**

AM – Lighter Type **PM – Darker Type**

W2181181

Timetable Symbol

W- Bus leaves at this time. Arrives 3-4 minutes earlier.

Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

VanShare

You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro Online kingcounty.gov/metro

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, Washington State Ferries, the Seattle Center Monorail and the South Lake Union Streetcar.

www.kingcounty.gov/tripplanner

Night Stop Program

For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 pm to 5 am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

Night Rider Tip

You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!

Priority Seating

All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

RIDER ALERT

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
Inks: Environmentally sensitive vegetable-based.

181

Twin Lakes P&R, Federal Way, Outlet Collection Seattle, Auburn, Green River College

Sept. 26, 2015 thru Mar. 25, 2016

Del 26 de septiembre de 2015 al 25 de marzo de 2016

King County METRO
We'll Get You There

MAP LEGEND

- Makes all regular stops.
- Makes limited or no stops. *Hace pocas paradas o no las hace.*
- SNOW route. *Ruta para casos de nieve.*
- TIME POINT/*INTERMEDIAS:* Street intersection used for time schedule reference point listed at the top of time columns to estimate bus arrival and trip times.
- 30 43 (T) TRANSFER POINT/*LUGAR DE TRASBORDO:* Route intersection for transferring to the connecting route or routes indicated.
- 30 43 (T) TIME POINT/TRANSFER POINT. *INTERMEDIAS / LUGAR DE TRASBORDO.*
- P&R PARK & RIDE: Designated free parking area with direct bus service to major commercial centers.
- LANDMARK: A significant geographical reference point.

Night Stop Program

For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 pm to 5 am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

How To Pay

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

	1 Zone	2 Zone
Adults (19 and older), Off Peak	$2.50	$2.50
Adults (19 and older), Peak	$2.75	$3.25
ORCA LIFT Fare,* all times	$1.50	$1.50
Youth (6-18 yrs), all times	$1.50	$1.50
RRFP cardholders (registered seniors, Medicare, disabled), all times	$1.00	$1.00
Children (thru age 5), all times	Four may ride free with person paying adult fare	

*Income Qualified

Cuánto pagar

	Zona 1	Zona 2
Adultos *(19 años y mayor) fuera de hora pico*	*$2.50*	*$2.50*
Adultos *(19 años y mayor) en hora pico*	*$2.75*	*$3.25*
Tarifa ***ORCA LIFT,**** *a toda hora*	*$1.50*	*$1.50*
Jóvenes *(6-18 años), a toda hora*	*$1.50*	*$1.50*
Titulares de tarjetas RRFP *(personas mayores registradas, Medicare, discapacitados), a toda hora.*	*$1.00*	*$1.00*
Niños *(hasta los 5 años), a toda hora.*	*Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.*	

**Ingresos que reúnan los requisitos*

This paper uses minimum 30% post-consumer fibers; acid and chlorine free. Inks: Environmentally sensitive vegetable-based.

Timetable Symbol

H - This trip does NOT operate on Nov. 11 & 27, Dec. 24, 28-31, Jan. 18 and Feb. 15.

Night Stop Program

For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 pm to 5 am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: $2.75 one-zone and $3.25 two-zone fares apply.

181 WEEKDAY/*Entre semana*

To AUBURN, GREEN RIVER COLLEGE ➜

Twin Lakes P&R	Federal Wy Transit Ctr Bay 8	Outlet Collection Seattle	Auburn Station Bay 1		Green River College
21st Ave SW & SW 344th St	S 317th St & 23rd Ave S	Market St SW & 15th St SW	1st St SW & Transit Rdwy	4th St NE & M St NE	SE 320th St & 122nd Ave SE
5:23H	5:40H	5:52H	5:58H	6:05H	6:13H
5:53	6:10	6:22	6:28	6:35	6:43
6:23	6:41	6:54	7:00	7:07	7:16
6:53	7:11	7:24	7:30	7:38	7:47
7:23	7:42	7:55	8:01	8:09	8:18
7:53	8:12	8:25	8:31	8:39	8:48
8:23	8:42	8:55	9:01	9:09	9:18
8:53	9:12	9:25	9:31	9:39	9:48
9:23	9:42	9:55	10:01	10:09	10:18
9:53	10:12	10:25	10:31	10:39	10:48
10:18	10:37	10:50	10:56	11:04	11:13
10:48	11:08	11:22	11:28	11:36	11:45
11:18	11:38	11:52	11:58	**12:06**	**12:15**
11:48	**12:09**	**12:23**	**12:29**	**12:37**	**12:46**
12:18	**12:39**	**12:53**	**12:59**	**1:07**	**1:16**
12:48	**1:09**	**1:23**	**1:29**	**1:37**	**1:46**
1:18	**1:39**	**1:53**	**2:00**	**2:08**	**2:18**
1:48	**2:09**	**2:23**	**2:30**	**2:38**	**2:48**
2:18	**2:39**	**2:54**	**3:01**	**3:09**	**3:19**
2:48	**3:09**	**3:24**	**3:31**	**3:39**	**3:49**
3:18	**3:39**	**3:54**	**4:01**	**4:09**	**4:20**
3:48	**4:09**	**4:24**	**4:31**	**4:39**	**4:50**
4:18	**4:39**	**4:54**	**5:01**	**5:09**	**5:20**
4:39	**5:00**	**5:15**	**5:22**	**5:30**	**5:41**
5:13	**5:34**	**5:49**	**5:56**	**6:04**	**6:14**
5:39	**5:59**	**6:13**	**6:20**	**6:28**	**6:38**
6:09	**6:29**	**6:43**	**6:50**	**6:58**	**7:08**
6:39	**6:59**	**7:13**	**7:20**	**7:27**	**7:36**
7:08	**7:27**	**7:40**	**7:47**	**7:54**	**8:03**
7:38	**7:56**	**8:09**	**8:16**	**8:23**	**8:32**
8:08	**8:26**	**8:39**	**8:46**	**8:53**	**9:02**
8:38	**8:56**	**9:09**	**9:16**	**9:23**	**9:32**
9:38	**9:54**	**10:07**	**10:13**	**10:20**	**10:28**
10:41	**10:57**	**11:10**	**11:16**	**11:23**	**11:31**

AM – Lighter Type **PM – Darker Type**

E0181181

181 WEEKDAY/*Entre semana*

To FEDERAL WAY, TWIN LAKES P&R ➜

Green River College		Auburn Station Bay 3	Outlet Collection Seattle	Federal Wy Transit Ctr Bay 3	Twin Lakes P&R
SE 320th St & 122nd Ave SE	4th St NE & M St NE	2nd St SW & Transit Rdwy	Market St SW & 15th St SW	S 317th St & 23rd Ave S	21st Ave SW & SW 344th St
5:58H	6:07H	6:14H	6:20H	6:32H	6:52H
6:25	6:34	6:42	6:48	7:00	7:20
6:58	7:07	7:15	7:21	7:33	7:54
7:28	7:37	7:45	7:51	8:03	8:23
7:58	8:07	8:15	8:21	8:35	8:56
8:28	8:37	8:45	8:51	9:04	9:25
8:58	9:07	9:14	9:20	9:33	9:54
9:28	9:37	9:44	9:50	10:03	10:24
9:58	10:07	10:14	10:20	10:33	10:55
10:28	10:37	10:44	10:50	11:03	11:25
10:58	11:07	11:14	11:20	11:33	11:55
11:28	11:37	11:44	11:50	**12:03**	**12:26**
11:58	**12:07**	**12:14**	**12:22**	**12:35**	**12:58**
12:28	**12:37**	**12:44**	**12:52**	**1:05**	**1:28**
12:58	**1:07**	**1:14**	**1:22**	**1:35**	**1:59**
1:28	**1:37**	**1:45**	**1:53**	**2:06**	**2:30**
1:58	**2:07**	**2:15**	**2:23**	**2:36**	**3:01**
2:28	**2:37**	**2:46**	**2:54**	**3:08**	**3:33**
2:58	**3:07**	**3:16**	**3:24**	**3:38**	**4:03**
3:27	**3:36**	**3:45**	**3:53**	**4:07**	**4:32**
3:57	**4:06**	**4:15**	**4:23**	**4:37**	**5:02**
4:27	**4:36**	**4:45**	**4:53**	**5:07**	**5:32**
4:57	**5:06**	**5:15**	**5:23**	**5:37**	**6:02**
5:27	**5:36**	**5:45**	**5:53**	**6:07**	**6:32**
5:57	**6:06**	**6:15**	**6:23**	**6:37**	**7:01**
6:27	**6:36**	**6:44**	**6:51**	**7:05**	**7:28**
6:57	**7:06**	**7:12**	**7:18**	**7:30**	**7:52**
7:15	**7:24**	**7:30**	**7:36**	**7:47**	**8:09**
7:45	**7:53**	**7:59**	**8:05**	**8:16**	**8:38**
8:15	**8:23**	**8:29**	**8:35**	**8:46**	**9:08**
8:45	**8:53**	**8:59**	**9:05**	**9:16**	**9:38**
9:42	**9:50**	**9:56**	**10:02**	**10:13**	**10:35**
10:42	**10:50**	**10:56**	**11:02**	**11:13**	**11:34**

AM – Lighter Type **PM – Darker Type**

W0181181

Snow/Emergency Service / *Servicio de emergencia/nieve*

During most snow conditions this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, this route will continue to operate as a designated Emergency Snow Network route. During such an event, it is expected to operate with the same route number and follow the same snow routing as shown in this timetable. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por el recorrido para nevadas que se muestra en este programa. En el caso poco frecuente de que Metro declare una emergencia, esta ruta seguirá operando como ruta designada de la Red de Emergencia para Nevadas. En ese caso, se espera que opere con el mismo número de ruta y que siga el mismo recorrido para casos de nieve que se muestran en este programa. Visite kingcounty.gov/metro/snow y regístrese para recibir Alertas de Transporte y mantenerse informado durante las condiciones adversas.

Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center	Transit Tunnel
201 S Jackson St	Westlake Station
Monday-Friday	Last four / first four
8:30 am - 4:30 pm	business days each month
	8:30 am - 4:30 pm

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area 206-553-3000
Toll Free 1-800-542-7876
Hearing impaired ..... TTY Relay: 711

Metro Online / Online Trip Planner ..... www.kingcounty.gov/metro

Carpool/Vanpool 206-625-4500
Hearing Impaired ..... TTY Relay: 1-800-833-6388

Community Transit..... 1-800-562-1375
Pierce Transit..... 1-800-562-8109

Holiday Information/ *Información sobre feriados*

The Sunday schedule shown in this timetable will be operated on the following holidays. *El horario de los domingos que aparece en este programa se aplicará para el siguiente feriados:*

Thanksgiving	Nov. 26
Día de acción de gracias	*el 26 de noviembre*
Christmas	Dec. 25
Navidad	*el 25 de diciembre*
New Year	Jan. 1, 2016
Año nuevo	*el 1 de enero de 2016*

Customer Service Information

Most information you need to ride Metro is available in passenger timetables. For more information and updates, visit Metro Online at kingcounty.gov/metro. Metro Online includes a link to Metro's online Regional Trip Planner. Metro's Customer Information Office, 206-553-3000 is open Monday-Friday 6 am - 8 pm for trip planning assistance, and 8 am - 5 pm for ORCA assistance and customer comments, except major holidays. During the Sept. 26, 2015 through Mar. 11, 2016 revision period, it is scheduled to be closed Nov. 11, 26, 27, Dec. 25, Jan. 1, 18, and Feb. 15.