# Route 913 Service Information

Kent accessible dial-a-ride transit (DART) offers you two transportation service options: 1) you can wait at any Metro bus stop along the scheduled, fixed routes, or; 2) you can schedule your pick-up and drop-off with DART trip planners by making reservations at least two hours in advance.

Route 913 provides DART service in portions of the Kent area (see map) at the following times:

- Mon-Fri ..... 5:45 - 9:25 am & 2:50 - 6:50 pm

## Reservations/ Variable Routing

You can request off-route trips on DART within the DART service area by calling the DART reservation office. You need to make your trip request at least two hours before you want to be picked up, and you can make your reservations for 30 days at a time, up to 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling 1-866-261-DART (3278) (voice), or 1-800-246-1646 (TTY) during the following hours:

- Mon-Fri ..... 5:00 am - 11:00 pm
- Sat ..... 7:30 am - 9:30 pm
- Sun/Holidays ..... 9:30 am - 6:30 pm

Leave a message at all other times.

Make reservations online at http://www.hope-link.org/ programs/dart.htm.

A limited number of off-route deviations, only, can be made on any given trip. Route 913 can deviate from the fixed route to serve other locations within the service area, but can not necessarily provide door-to-door service due to safety and other operational considerations (narrow streets, cul-de-sacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.

## Scheduled Service/Fixed Routing

DART vans provide hourly service at Metro bus stops along each route (see respective schedules for times). Every trip passes through the Kent Commuter Rail Station. There, you can transfer to other Metro and Sound Transit routes. For more information, call Metro's Rider Information at 206-553-3000.

# Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

| King Street Center | Transit Tunnel |
|---|---|
| **201 S Jackson St** | **Westlake Station** |
| Monday-Friday | Last four / first four |
| 8:30 am - 4:30 pm | business days each month |
| | 8:30 am - 4:30 pm |

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area ..... 206-553-3000
Toll Free ..... 1-800-542-7876
Hearing impaired ..... TTY Relay: 711
Metro Online / Online Trip Planner ..... www.kingcounty.gov/metro
Carpool/Vanpool ..... 206-625-4500
Hearing Impaired ..... TTY Relay: 1-800-833-6388

Community Transit ..... 1-800-562-1375
Pierce Transit ..... 1-800-562-8109

# Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, Washington State Ferries, the Seattle Center Monorail and the South Lake Union Streetcar.

www.kingcounty.gov/tripplanner

# Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

# How To Pay

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

# What To Pay

| | 1 Zone | 2 Zone |
|---|---|---|
| **Adults** (19 and older), Off Peak | $2.50 | $2.50 |
| **Adults** (19 and older), Peak | $2.75 | $3.25 |
| **ORCA LIFT** Fare,* all times | $1.50 | $1.50 |
| **Youth** (6-18 yrs), all times | $1.50 | $1.50 |
| **RRFP cardholders** (registered seniors, Medicare, disabled), all times | $1.00 | $1.00 |
| **Children** (thru age 5), all times | Four may ride free with person paying adult fare | |

*Income Qualified

# *Cuánto pagar*

| | *Zona 1* | *Zona 2* |
|---|---|---|
| ***Adultos*** *(19 años y mayor) fuera de hora pico* | *$2.50* | *$2.50* |
| ***Adultos*** *(19 años y mayor) en hora pico* | *$2.75* | *$3.25* |
| *Tarifa* ***ORCA LIFT,**** *a toda hora* | *$1.50* | *$1.50* |
| ***Jóvenes*** *(6-18 años), a toda hora* | *$1.50* | *$1.50* |
| ***Titulares de tarjetas RRFP*** *(personas mayores registradas, Medicare, discapacitados), a toda hora.* | *$1.00* | *$1.00* |
| ***Niños*** *(hasta los 5 años), a toda hora.* | *Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.* | |

**Ingresos que reúnan los requisitos*

**RIDER ALERT**

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

**Interpreter**
206-553-3000

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This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
Inks: Environmentally sensitive vegetable-based.

# 913

## Kent, Northwest Kent, North Kent

**DART**

**Sept. 26, 2015 thru Mar. 25, 2016**

***Del 26 de septiembre de 2015 al 25 de marzo de 2016***

King County
**METRO**
*We'll Get You There*

## 913 WEEKDAY/*Entre semana*

**Direction: Counter-clockwise Loop**

| Kent Station Bay 5 | North Kent | Riverview | | Kent Station Bay 5 |
|---|---|---|---|---|
| Railroad Ave N & W Pioneer St | Boeing Access Rd & S 204th St | Riverview Blvd S & S 212th St | Lakeside Blvd E & S 228th St | Railroad Ave N & W Pioneer St |
| — | — | 5:40 | 5:46 | 5:55 |
| 5:34 | 5:48 | 6:08W | 6:14 | 6:23 |
| 6:10 | 6:24 | 6:31 | 6:34 | 6:46 |
| 6:40 | 6:54 | 7:01 | 7:04 | 7:16 |
| 7:00 | 7:14 | 7:28W | 7:34 | 7:43 |
| 7:39 | 7:53 | 7:57 | 8:03 | 8:12 |
| 8:15 | 8:29 | 8:33 | 8:39 | 8:48 |

AM – Lighter Type **PM – Darker Type**

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## 913 WEEKDAY/*Entre semana*

**Direction: Clockwise Loop**

| Kent Station Bay 5 | | Riverview | North Kent | Kent Station Bay 5 |
|---|---|---|---|---|
| Railroad Ave N & W Pioneer St | Lakeside Blvd E & S 228th St | Riverview Blvd S & S 212th St | Boeing Access Rd & S 204th St | Railroad Ave N & W Pioneer St |
| — | — | 3:03 | 3:08 | 3:23 |
| 3:17 | 3:29 | 3:33 | 3:38 | 3:53 |
| 3:43 | 3:55 | 4:03W | 4:08 | 4:23 |
| 4:21 | 4:33 | 4:41W | 4:46 | 5:01 |
| 4:44 | 4:55 | 5:02W | 5:07 | 5:22 |
| 5:06 | 5:18 | 5:26W | 5:31 | 5:46 |
| 5:39 | 5:51 | 5:55 | 6:00 | 6:14 |
| 6:19 | 6:31 | 6:35 | — | — |
| 6:49 | 7:01 | 7:05 | — | — |

AM – Lighter Type **PM – Darker Type**

W0913913

## Night Rider Tip

You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!

## Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

## Partnership Route

Funds from a partnership with the City of Kent pay for this route.

## Timetable Symbol

**W-** Leaves at this time. Arrives several minutes earlier.

## Holiday Information/ *Información sobre feriados*

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:*

| | |
|---|---|
| Thanksgiving<br>*Día de acción de gracias* | Nov. 26<br>*el 26 de noviembre* |
| Christmas<br>*Navidad* | Dec. 25<br>*el 25 de diciembre* |
| New Year<br>*Año nuevo* | Jan. 1, 2016<br>*el 1 de enero de 2016* |

## Customer Service Information

Most information you need to ride Metro is available in passenger timetables. For more information and updates, visit Metro Online at kingcounty.gov/metro. Metro Online includes a link to Metro's online Regional Trip Planner. Metro's Customer Information Office, 206-553-3000 is open Monday-Friday 6 am - 8 pm for trip planning assistance, and 8 am - 5 pm for ORCA assistance and customer comments, except major holidays. During the Sept. 26, 2015 through Mar. 11, 2016 revision period, it is scheduled to be closed Nov. 11, 26, 27, Dec. 25, Jan. 1, 18, and Feb. 15.

## Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: $2.75 one-zone and $3.25 two-zone fares apply.

## Snow/Emergency Service *Servicio de emergencia/ nieve*

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

*Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y regístrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.*

**RIDER ALERT**

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.