

Frequently Asked Questions

1. What is the Regional Day Pass?

The Regional Day Pass allows for unlimited rides during a service day for most local transit service. The service day begins when you first tap and ends at 3 a.m. the next morning.

When loaded on an adult ORCA card the pass is good for fares up to \$3.50. When loaded on a Regional Reduced Fare Permit (RRFP)* ORCA card, for eligible senior or disabled riders, the pass is good for fares up to \$1.75.

You can add up to 12 day passes on an ORCA card. Unused day passes are valid for one year from date of purchase.

*Proof of age or disability or a valid Medicare card is required to get the RRFP ORCA card. Contact any of the ORCA agencies for more information.

2. What transit rides are included?

The Regional Day Pass is valid on public buses, trains, streetcars and water taxis throughout the Central Puget Sound region. The Regional Day Pass is not valid on Washington State Ferries, King County Metro Access Transportation or paratransit services.

The Regional Day Pass is accepted on the following services:

- Community Transit*
- Everett Transit
- King County Metro Transit
- King County Water Taxi*
- Kitsap Transit (bus, foot ferry)
- Pierce Transit (bus)
- Seattle Streetcar
- Sound Transit (bus, Link, Sounder*)

*For some trips, additional fare may be required.

3. How does it work?

The pass covers unlimited rides for a "service day" starting at first use and expiring at 3 a.m. the next day. Each Regional Day Pass covers rides with a one-way adult fare up to \$3.50 (\$1.75 senior/disabled).

4. How do I pay if the trip cost more than the day pass value?

The Regional Day Pass covers any ride with one way adult fare of \$3.50 or less (\$1.75 or less for senior or disabled). A few longer routes cost more than \$3.50, such as Sounder commuter rail and Community Transit commuter bus service, and King County Water Taxi. Add money to the ORCA card's E-purse if additional fare is required. On a bus, additional fare can also be paid with cash.

5. How much does it cost?

The ORCA Regional Day Pass costs \$8. For seniors (65+) or disabled persons with an ORCA Regional Reduced Fare Permit (RRFP), the cost is \$4. The day pass must be loaded on an ORCA card. A new adult ORCA card costs \$5. For seniors (65+) or riders with qualifying disabilities, an ORCA RRFP costs \$3.

Example: When you buy a new adult ORCA card and one Regional Day Pass, your total cost is \$13. Then each additional day pass you load on that ORCA card is \$8.

At this time there is no youth or low income day pass product.

6. How do I add more Regional Day Passes or fares to the ORCA card?

The day pass is available at ticket vending machines (TVMs) located at train stations, some transit centers, in the downtown Seattle transit tunnel, and at ORCA retailers and transit customer service offices. When a pass is purchased at these locations, it is available for immediate use. Visit orcacard.com for complete lists of locations. You can buy multiple day passes at the same time (up to 12) and load them on your ORCA card.

You can also add day passes by phone at 888-988-6722 or online at orcacard.com. Passes added by phone or online will be available for use in 24-48 hours.

7. Can I purchase the Regional Day Pass in advance?

Yes, the Regional Day Pass can be purchased in advance either online, at a ticket vending machine, or at a retail location. If you buy the pass online you need to wait 24-48 hours for the pass to be processed. Then tap at an ORCA card reader to use the pass.

For immediate use, add the day pass at a TVM, retail outlet or customer service office. Then tap on an ORCA card reader to use the pass.

8. How does the Regional Day Pass get activated?

When you tap at the ORCA card reader on the bus, at the train platform or on a hand-held reader, the day pass will be activated and ready for use.

9. Can the Regional Day Pass be used for more than one person at a time?

No. Only one rider can use the pass for their trip. And only one day pass can be active on the card for that day.

10. If I have both E-purse and a Regional Day Pass on my ORCA card, which gets used first?

The day pass will be used first. E-purse will be used only if you need to pay a fare upgrade. For example, the Regional Day Pass is good for one way adult fare up to \$3.50. If the one way fare is \$4, the E-purse would be used to cover the \$.50 difference. It is not possible to use the E-purse first if you have a valid day pass on the card.

11. What happens if I have another pass on my ORCA card?

Products available in the ORCA system have a hierarchy. Regional monthly passes, agency-specific monthly passes or a business or employer issued pass will be used BEFORE the Regional Day Pass. We do not recommend loading a Regional Day Pass on a card that already has one of these monthly passes.

If you normally use a monthly pass but want to use the Regional Day Pass, make sure the monthly pass has expired, then load the Regional Day Pass. If a monthly pass product is already on the card the Regional Day Pass will not activate until the monthly pass expires.

12. Are there other 'day passes' available for transit services in the area?

Pierce Transit, Seattle Streetcar, and Sound Transit (for Link light rail and Sounder trains) offer day passes for their specific service. The agency-specific day passes are not valid on other agencies' services.