



*We'll Get You There*

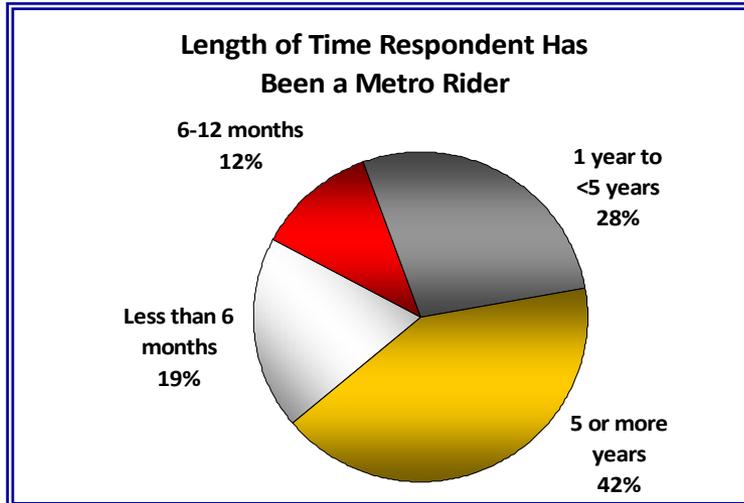
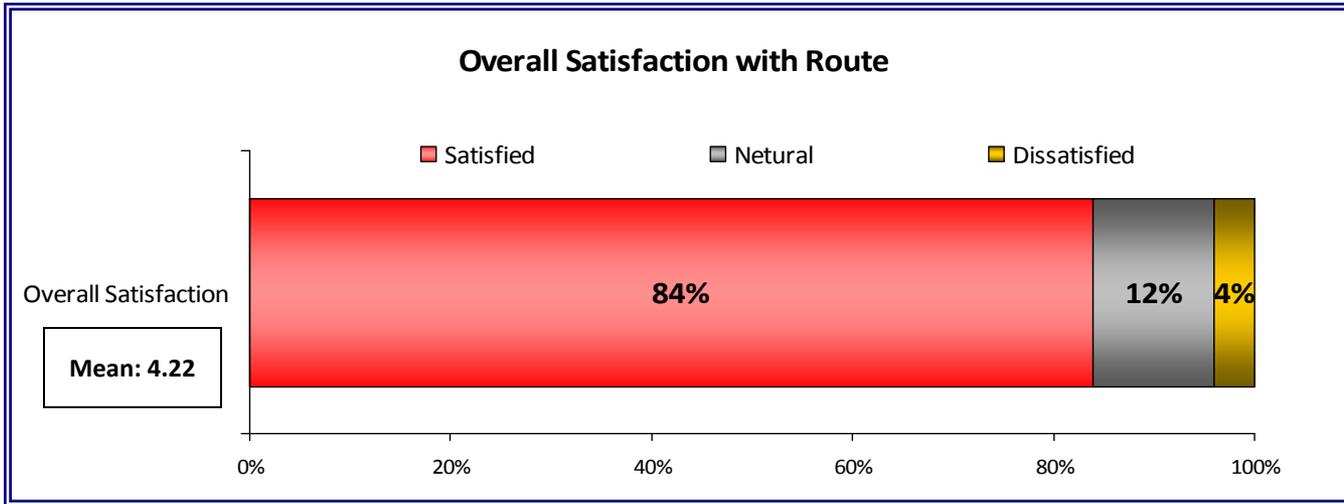
Browse these pages for a quick look at the survey results  
or [see the complete results](#) of the 2011 A-Line Survey.

# RapidRide A Line Survey Quick Look

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January 2011

# RapidRide A Line: Overall Satisfaction and Rider Profile



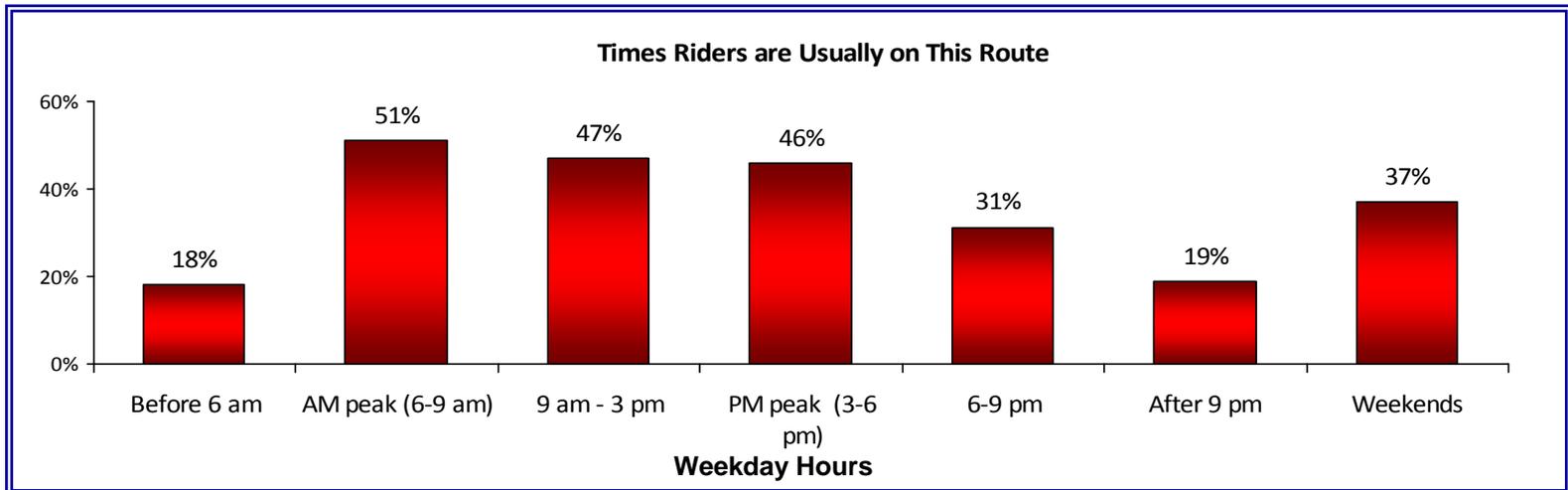
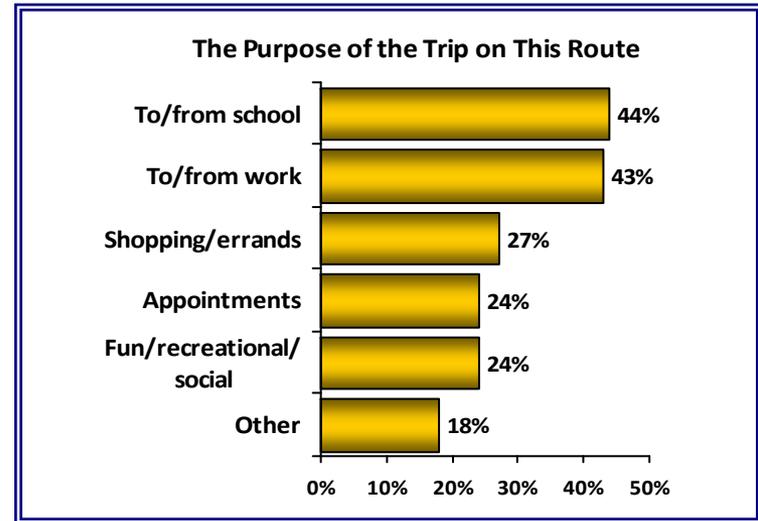
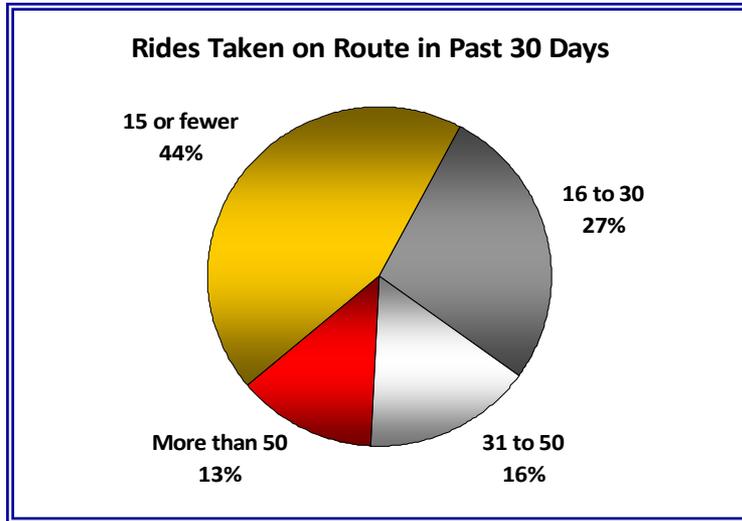
### Rider Demographics

Gender	
Male	55%
Female	45%
Age	
Under 18	11%
18-24	34%
25-34	22%
35-44	15%
45-54	9%
55-64	7%
65 and older	3%

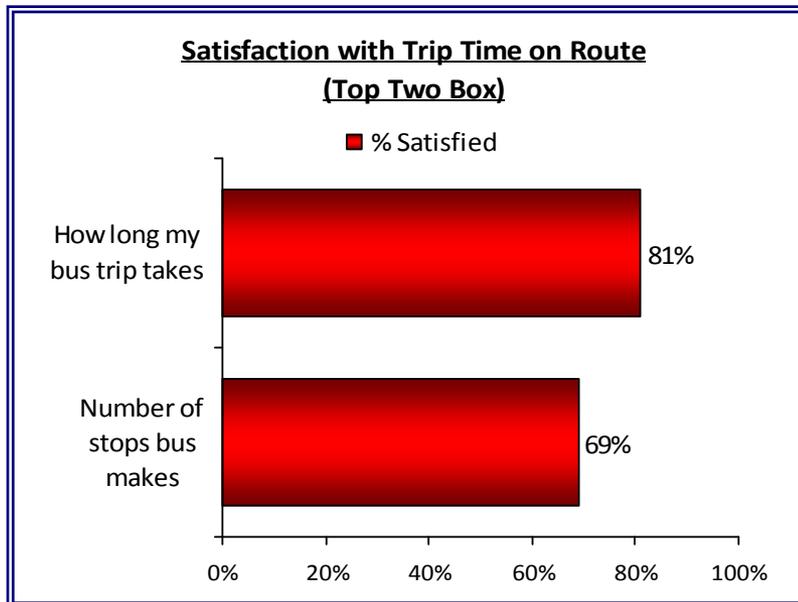
RR A Line  
(n=575)

Q7. Overall, how satisfied are you with the Route? (5 is very satisfied, 1 is very dissatisfied)  
Q16. How long have you been a Metro Rider?

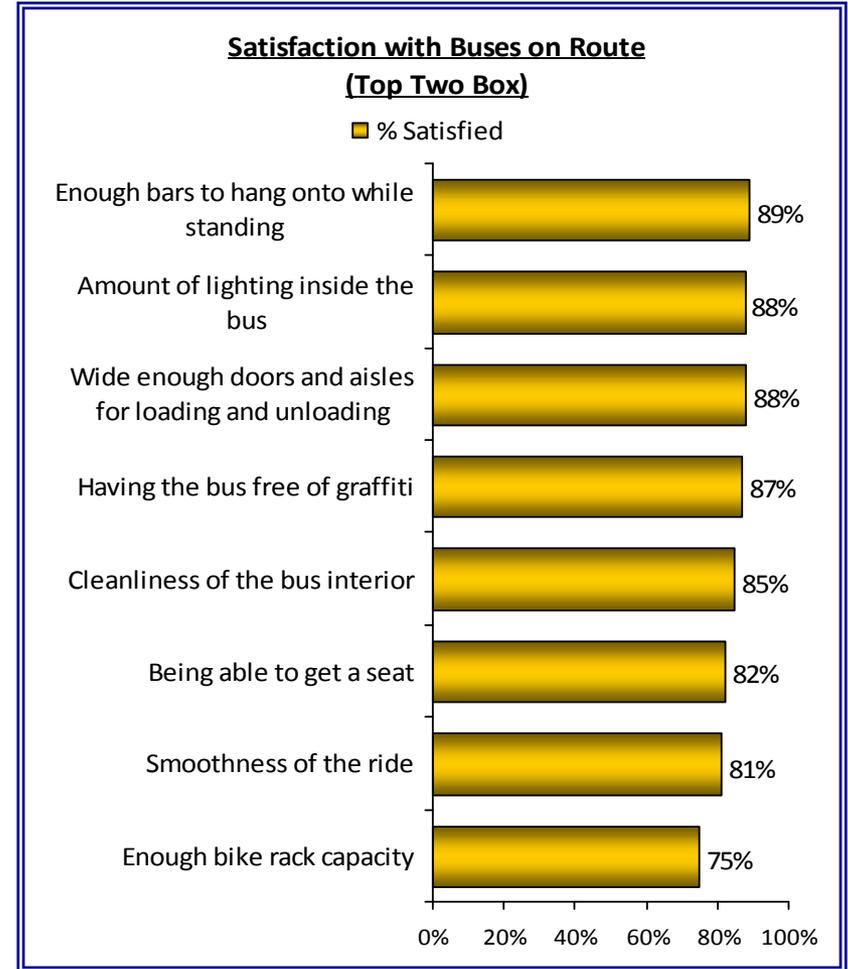
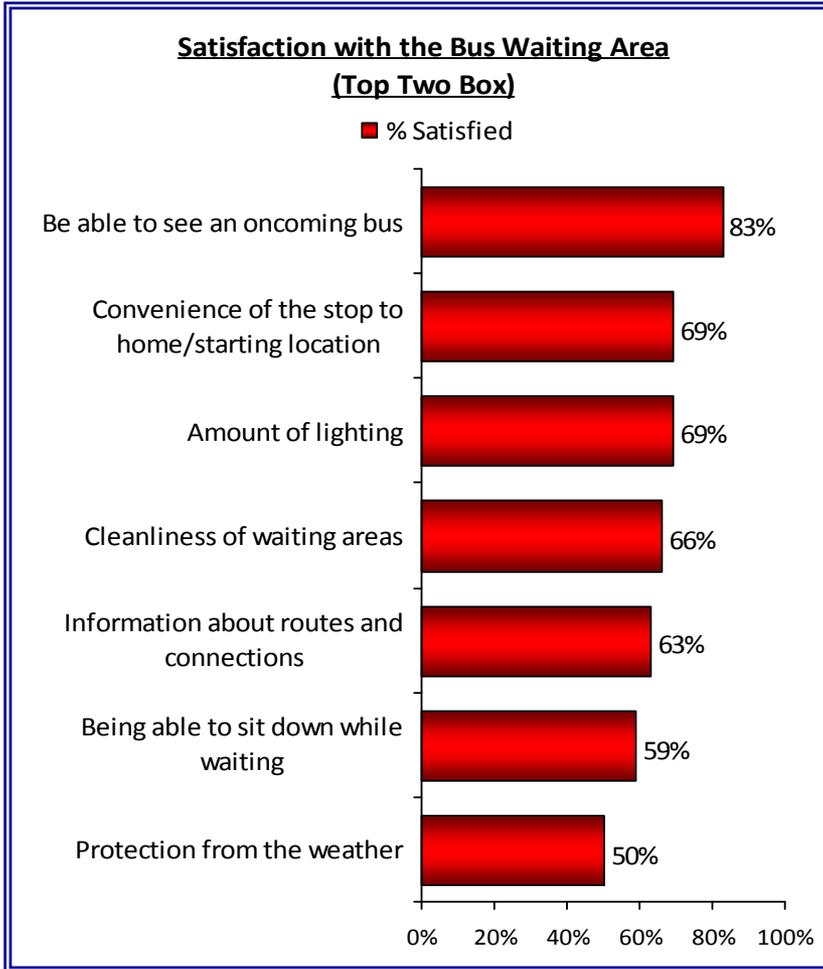
# RapidRide A Line: Ridership Information



# Rapid Ride A Line: Trip Time and Personal Safety on Route



# RapidRide A Line: Bus Waiting Areas and Buses on Route

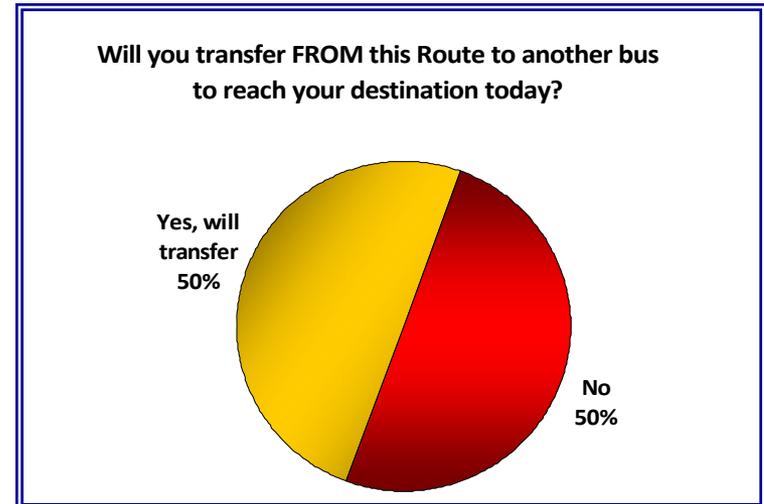
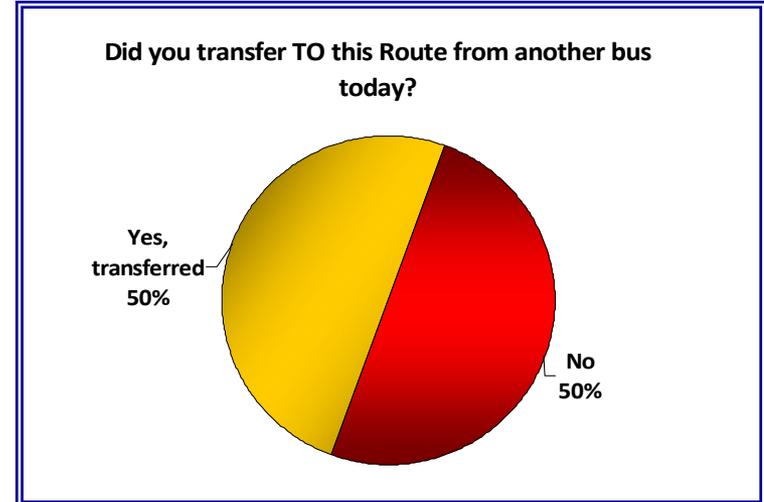
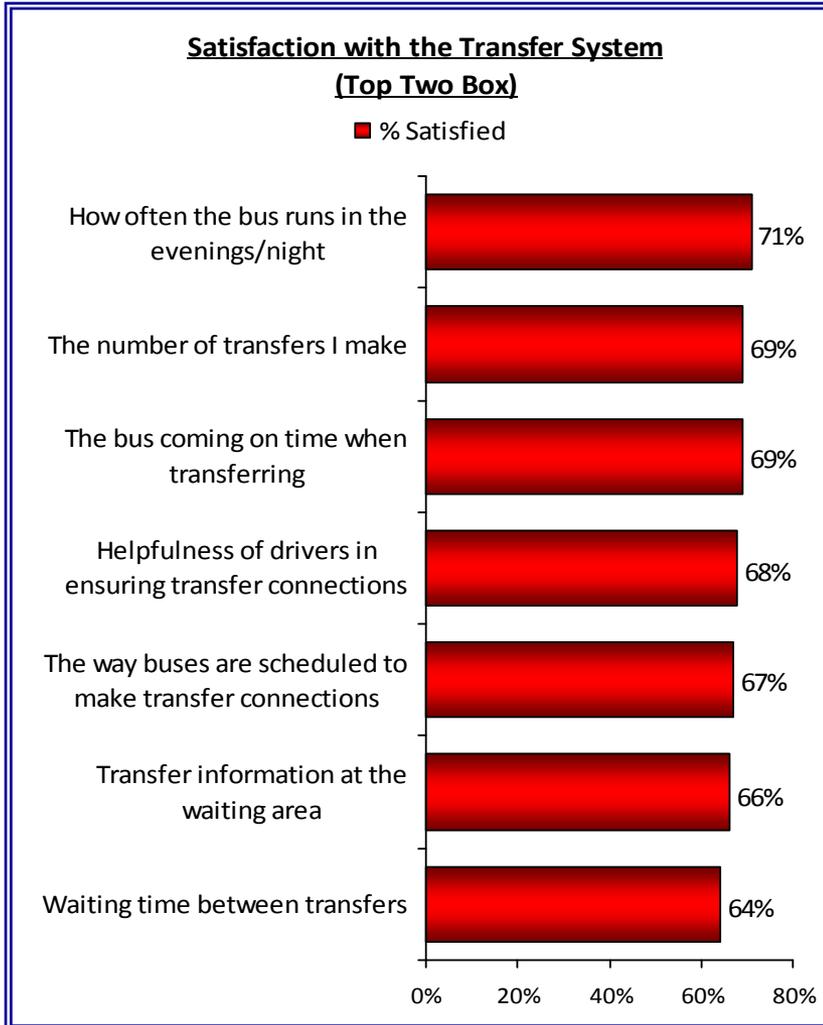


RR A Line  
(n=575)

Q3. Waiting area where you boarded the Route for this trip: (5 is very satisfied, 1 is very dissatisfied)

Q4. Things about buses on Route: (5 is very satisfied, 1 is very dissatisfied)

# RapidRide A Line: Transfer Systems



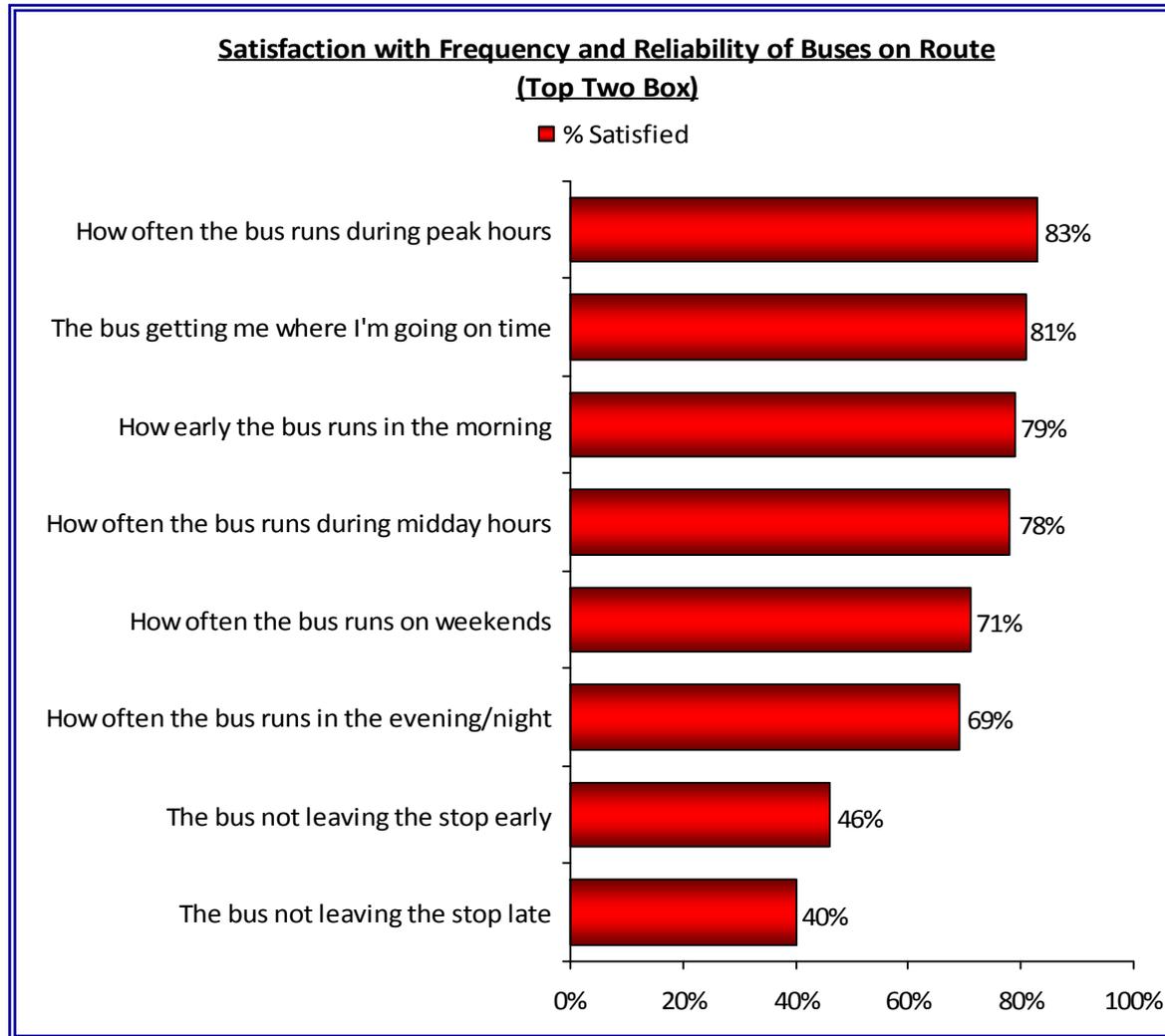
RR A Line  
(n=575)

Q5. If you make a transfer on this Route, please rate the items in the box below: (5 is very satisfied, 1 is very dissatisfied)

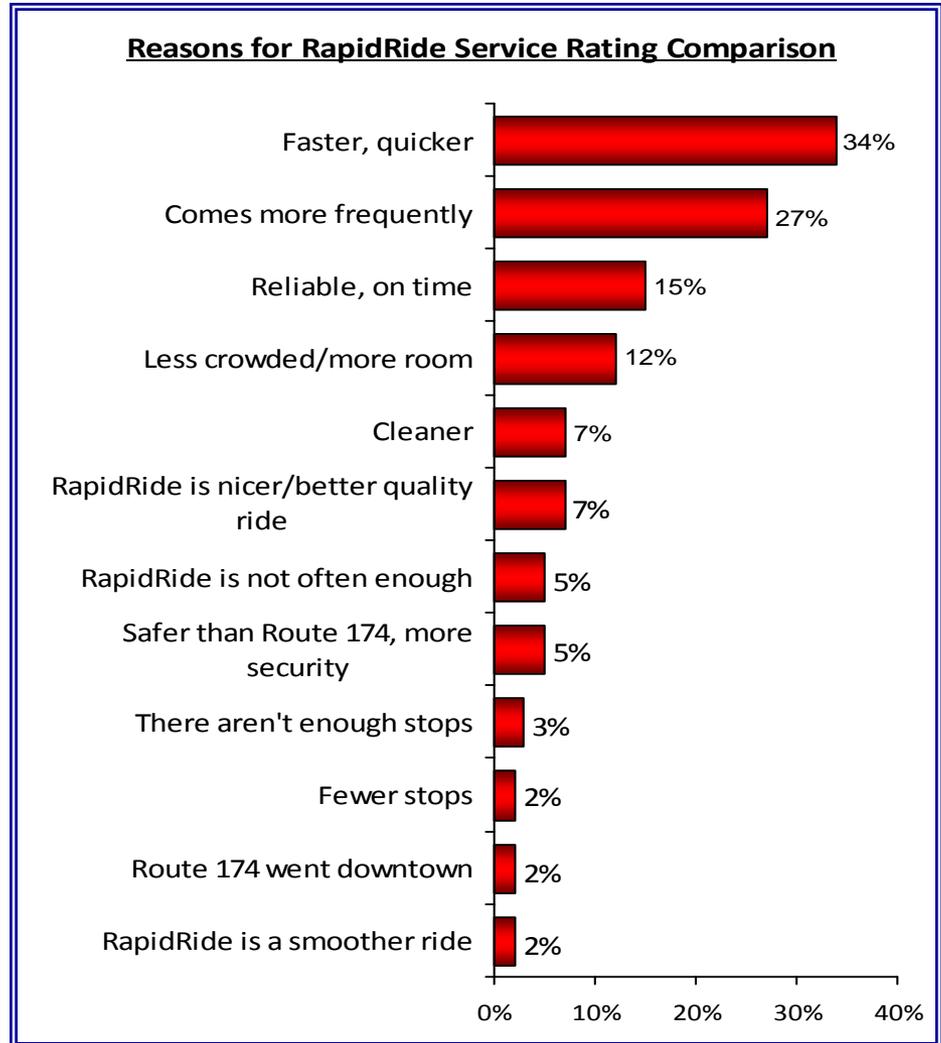
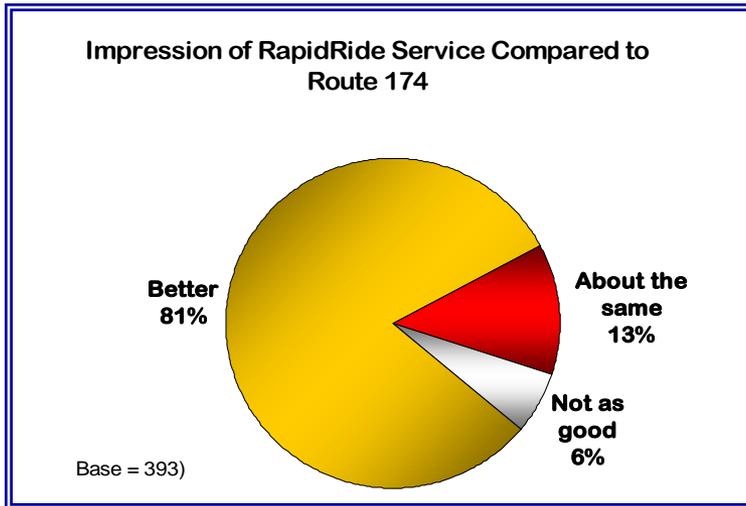
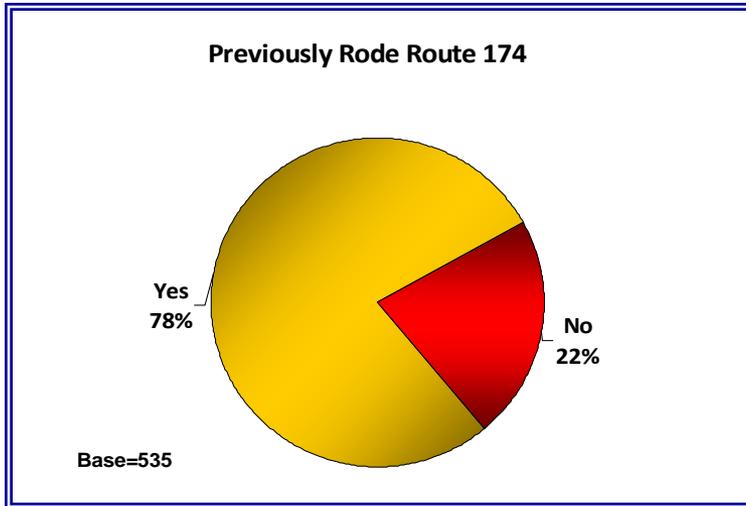
Q10. Did you transfer TO this Route from another bus on this trip today?

Q11. Will you transfer FROM this Route to another bus to reach your destination on this trip today?

# RapidRide A Line: Frequency and Reliability of Buses



# RapidRide A Line: Prior Route 174 Riders



Q12. Prior to this service change, did you take the Route 174?

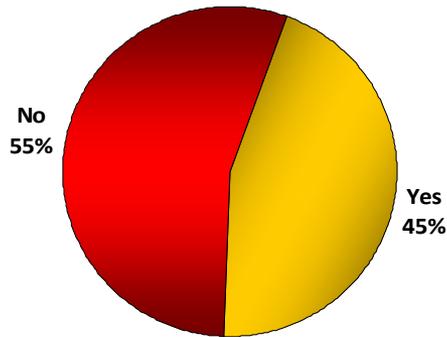
RR A Line  
(n=575)

Q12A: How does the RapidRide A Line compare overall to the Route 174?

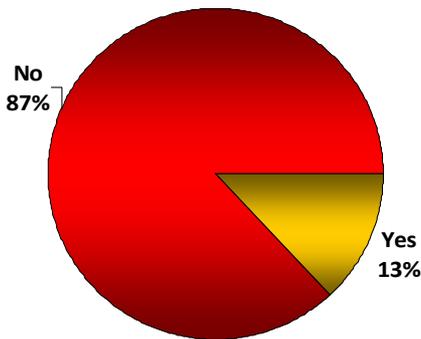
Q12B: Why do you say that?

# RapidRide A Line: Fare Payment

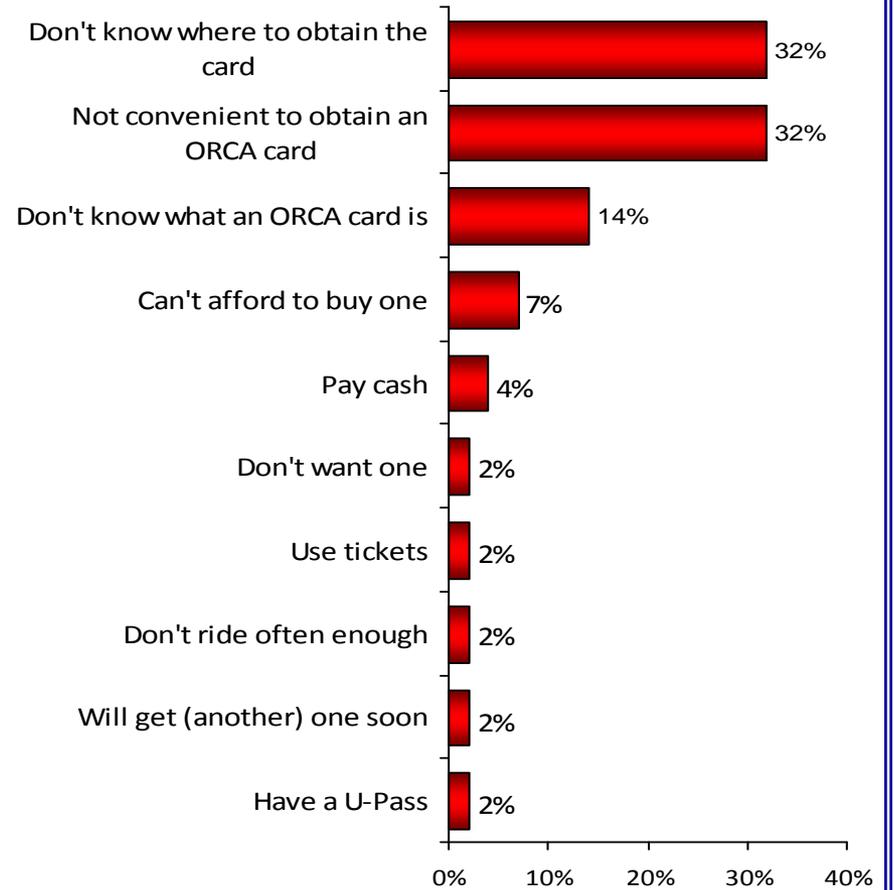
Do you currently pay your fare with an ORCA card? RapidRide A Line



Do you currently pay your fare with an ORCA card? Route 174



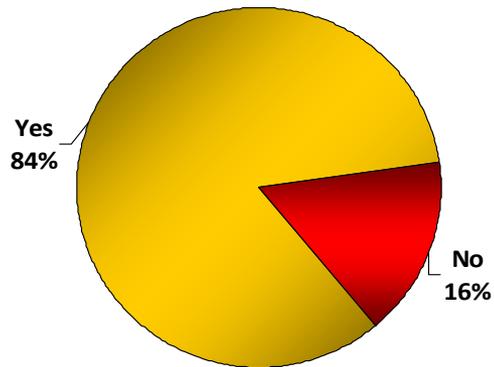
Reasons for not using ORCA card to pay fare (multiple responses accepted)



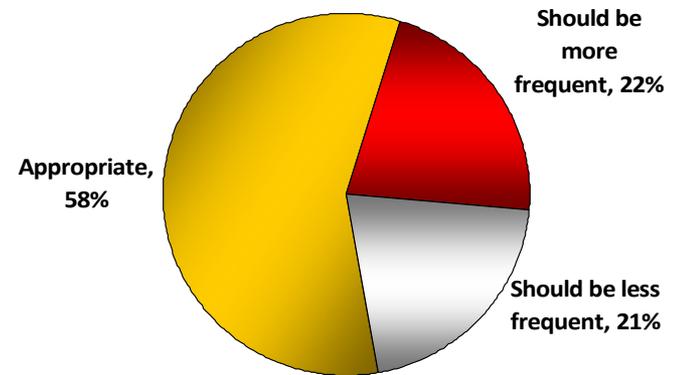
# RapidRide A Line: Proof of Payment

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Asked to provide proof of payment



Perceptions of Payment Inspections



# RapidRide A Line: Recommendations for Improvements

