



**From the beginning, through Metro's
assumption of public transit
responsibilities in 1973 and until
the very end, the ethic was there:**

"Do better than promised."

**It guided Metro and its staff for more
than 35 years. It built a waste-treatment
system and a mass-transit system, both
among the best in the nation.**



**It instilled a sense of self confidence,
a spirit of determination and
a commitment to quality
that led to the deeply
felt belief that Metro
could do anything—
and do it right.**

