

Meeting 2: Service Guidelines Task Force

Meeting topics: Performance Measurement, Geographic Value and Alternative Services

April 1, 2015, 3-6 p.m.

Bellevue City Hall, Room 1E-108

- I. Welcome.....5 minutes**
Dow Constantine, King County Executive
- II. Meeting Objectives.....5 minutes**
John Howell, Service Guidelines Task Force Facilitator
- III. Interactive Presentation and Discussion: Performance Measurement at Metro.....80 minutes**
Victor Obeso, Deputy General Manager, Planning and Customer Services, King County Metro
Chris O’Claire, Manager, Strategy, Policy and Performance Management, King County Metro

This presentation is intended to include time for questions and observations from members.

 - 1. Overview of performance measurement in Metro’s planning process
 - 2. How does Metro evaluate performance?
 - 3. What is Metro’s Alternative Services Demonstration Program?
 - 4. What do other transit agencies do?
 - 5. Policy trade-offs and discussion
- IV. Break.....5 minutes**
- V. Interactive Presentation and Discussion: Geographic Value at Metro.....75 minutes**
Victor Obeso, Deputy General Manager, Planning and Customer Services, King County Metro
Chris O’Claire, Manager, Strategy, Policy and Performance Management, King County Metro

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 - 1. Overview of geographic value in Metro’s planning process
 - 2. How do the service guidelines incorporate geographic value?
 - 3. How do we add centers, corridors or routes?
 - 4. How do park-and-rides fit in Metro’s analysis?
 - 5. Policy and trade-offs discussion
- VI. Next steps.....5 minutes**
John Howell, Service Guidelines Task Force Facilitator
- VII. Public comments.....5 minutes**