King County

Action Plan 2015-2020

VISION

A coordinated transportation network that allows all people to move freely around King County and the Puget Sound region

GOALS

- 1. Broad based community representation and participation on the Coalition
- 2. Transparency and open communication between system providers, funders and users
- 3. Enhanced mobility for the entire community
- 4. Coordination, efficiency and availability of transportation services that meet the specific needs of people who are transportation disadvantaged

INITIATIVES

| Initiative 1. Access to Healthcare: Improve access to medical care via transportation resources |
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| and services for residents in King County. |

| | <u> Time Period:</u> |
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| Strategy 1.1 Advise the Mobility Innovations to Reduce Hospital Readmissions Workgroup on project implementation. | 2015 |
| Strategy 1.2 Create Localized Travel Tools (similar to the SeaMar Kent Clinic Travel Tool) for medical facilities, including Harborview Medical Center and outpatient clinics in North and East King County. | 2015-2016 |
| Strategy 1.3 Research new opportunities under the Affordable Care Act to improve medical transportation, coordinating with existing networks. | 2016-2017 |
| Strategy 1.4 Explore alternative ways to pay fare on paratransit to improve accessibility and customer experience for people with disabilities using paratransit to access medical appointments and other services. | 2017-2018 |

| Initiative 2. | Veterans Transportation: | Improve the mobility of veterans in King County. |
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| | <u>Time Period:</u> |
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| Strategy 2.1 Coordinate with the Regional Veterans Initiative and the King County Veteran Consortium. | 2015-2017 |
| Strategy 2.2 Network with veteran services agencies and provide travel education and resources to their staff and clients. | 2015-2017 |
| <u>Strategy 2.3</u> Leverage resources and partnerships to support and expand veteran-specific mobility resources. | 2016-2018 |

Initiative 3. Emergency Management Coordination: Increase the availability of life-sustaining transportation services available to vulnerable populations in an emergency.

| | <u>Time Period:</u> |
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| <u>Strategy 3.1</u> Work with the Regional Vulnerable Populations Transportation Planning Workgroup to create a continuing forum to bring together Emergency Management and Transportation stakeholders. | 2015-2017 |
| Strategy 3.2 Identify, develop and leverage tools, systems, and agreements (MOUs) for the communication of critical information to vulnerable populations and transportation providers before, during and after emergencies. | 2016-2017 |
| Strategy 3.3 Develop and implement a Coalition Emergency Response Plan that articulates the coordination role of Coalition members and staff. | 2017-2018 |
| <u>Strategy 3.4</u> Include smaller organizations such as retirement/assisted living facilities and adult family homes in the planning process. | 2018-2020 |

Initiative 4. Education and Outreach: Increase education and outreach to under-served communities.

| <u>Strategy 4.1</u> Improve, clarify, and increase information about transportation options on agency websites. | <u>Time Period:</u> 2015-2016 |
|---|----------------------------------|
| Strategy 4.2 Identify available information and tools that reduce disparities in under-served communities. | 2016 |

| Strategy 4.3 Determine gaps in information and tools and determine priority for new tools. | 2016-2017 |
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| <u>Strategy 4.4</u> Develop and/or support the production of information and tools to increase mobility in transit dependent populations, with implementation projects focused on immigrants and refugees with children, victims of domestic violence, and/or other groups. | 2016-2020 |

Initiative 5. Suburban and Rural Access: Ensure convenient, affordable, sustainable transportation in suburban and rural areas of King County.

| Strategy 5.1 Coordinate with King County Metro, local jurisdictions and other partners to expand demand-response service and other alternative transportation services in suburban and rural areas. | <u>Time Period:</u> 2015-2017 |
|---|----------------------------------|
| <u>Strategy 5.2</u> Create a model strategic plan for rural transportation and share it with stakeholder groups. | 2016 |
| Strategy 5.3 Identify and leverage resources to sustain, improve, and expand rural transportation services in King County. | 2016-2018 |

Initiative 6. Livable Communities: Improve mobility to enhance the quality of life in communities throughout King County.

| | <u>Time Period:</u> |
|---|---------------------|
| Strategy 6.1 Contribute to efforts to pursue designation of King County cities as "Senior-friendly Communities" or "Communities for All." | 2015-2017 |
| <u>Strategy 6.2</u> Research best practices, such as "village" models, and implement projects to improve or expand transportation options and mobility services that enable seniors to age in place. | 2016-2018 |
| <u>Strategy 6.3</u> Partner with the Northwest Universal Design Council to promote Universal Design in transportation infrastructure. | 2016-2018 |
| Strategy 6.4 Work with cities and other stakeholders to improve pedestrian infrastructure and expand non-motorized transportation options. | 2017-2019 |

Initiative 7. Access to Work and School: Improve access to employment and education.

| | <u>Time Period:</u> |
|---|---------------------|
| Strategy 7.1 Identify what and where the gaps are in transportation to employment and education sites. | 2015-2016 |
| Strategy 7.2 Explore ride share programs and other carpool/van pool options for access to both training and employment. | 2016 |
| <u>Strategy 7.3</u> Build partnerships with Community and Technical Colleges and other organizations that provide education, training, and employment services. Train clients on transportation options and on budgeting for transportation expenses. | 2016-2017 |